



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Setting up Genesys Multicloud CX Private Edition

[Quick deployment tour](#)

Contents

- [1 Genesys Multicloud CX Private Edition Deployment overview](#)

Provides an overview of the overall deployment process.

Related documentation:

-
-

RSS:

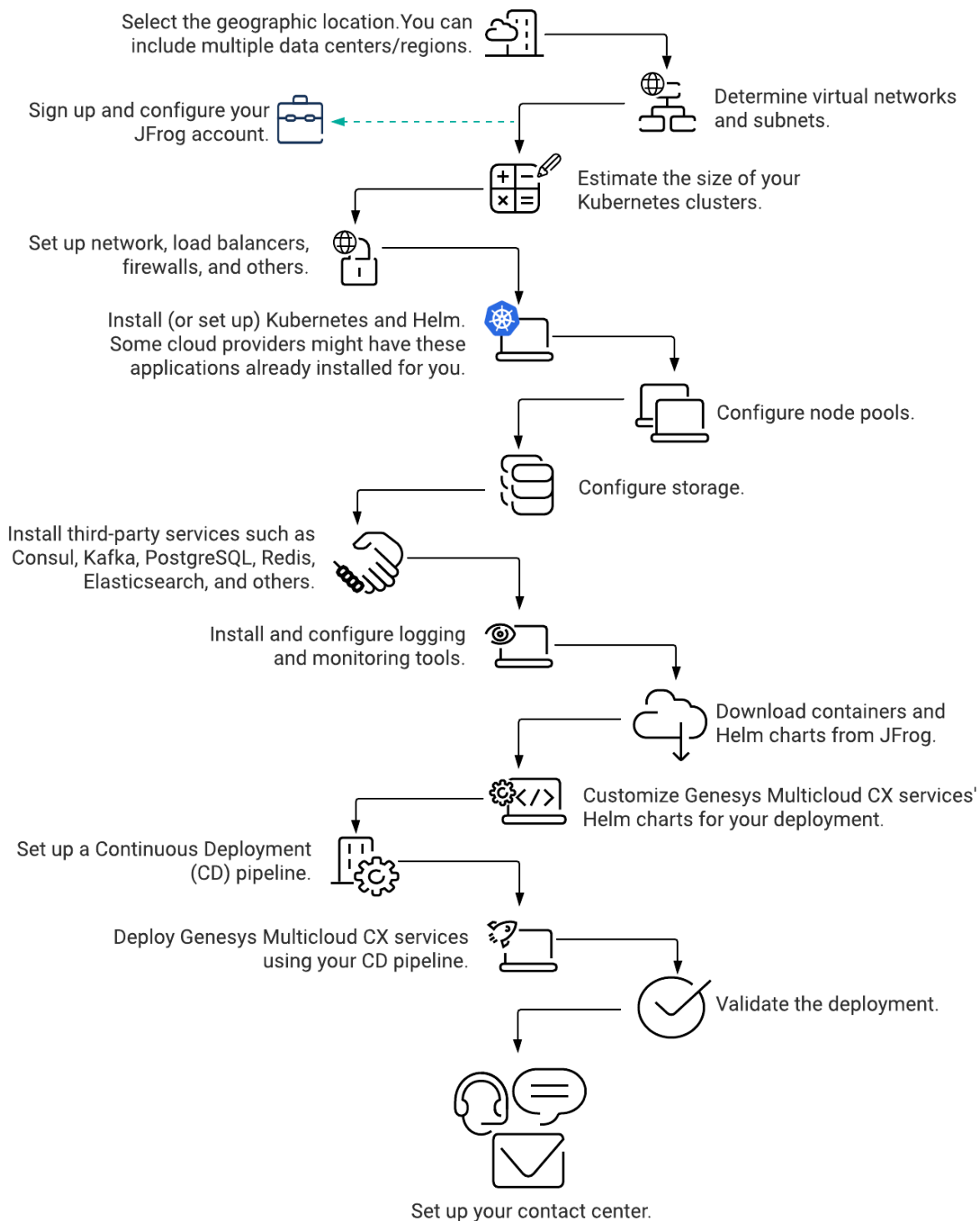
- [For private edition](#)

Genesys Multicloud CX Private Edition Deployment overview

The following picture takes you through a quick tour of the steps involved in deploying Genesys Multicloud CX private edition. See the process table below the image for links to the relevant topics.

Important

You must follow the same steps (as shown in the following picture) for setting up the cloud private edition infrastructure in different locations, for example, US West and US East. Repeat the same steps for setting up different environments such as pre-production, production, and so on.



Process	Related topics
Select the geographic location	Architecture
Determine virtual networks and subnets	Networking overview
Set up network, load balancers, firewalls and others	Voice connectivity
Configure node pools	Architecture
Configure storage	Storage requirements
Install third-party services	Software requirements
Install and configure logging and monitoring tools	Configuring logging
	Configuring monitoring
Download containers and Helm charts from JFrog	Downloading your Genesys Multicloud CX containers
Customize Genesys Multicloud CX services' Helm charts for your deployments	Overriding Helm chart values
Set up a Continuous Deployment (CD) pipeline	Setting up a CD pipeline
Deploy Genesys Multicloud CX services using your CD pipeline	Genesys Multicloud CX private edition services

Important

In addition to the content available in this guide, supplemental technical reference information is also available in our public repository. You can access it from [here](#). For easy navigation, we have also linked to it from other applicable sections in this guide.