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Workforce Management Web for Supervisors (Classic) Help

[Reviewing Messages](#)

Related documentation:

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Use the **Review Messages** dialog box to view any warnings or errors that the server returned, in a variety of situations.

The dialog box contains the following columns and controls:

| | |
|-------------------|---|
| Team Name | The team to which the agent belongs. |
| Agent Name | The agent whose action(s) generated this message. |
| Date | The date that the messages was generated. |
| Messages | The message type (either Warning or Error), numeric code, and the message text. |
| Action | This drop-down menu presents three choices: Save , Fix Later , and Do Not Save . |
| Close | Closes the dialog box and does not retrieve fresh data from the server. |
| OK | Closes the dialog box and retrieves fresh data from the server. |
| Help | Displays this help topic. |