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# Workforce Management Web for Supervisors (Classic) Help

[Master Schedule](#)

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## Related documentation:

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Use the **Master Schedule** views to display and modify **Master Schedule** data.

If your access rights include access to the **Master Schedule**, the **Master Schedule** menu displays the following **Master Schedule** views:

|                                      |  |
|--------------------------------------|--|
| Master Schedule Coverage             | Compares staffing coverage to forecasted (calculated and required) staffing data, and highlights overstaffed or understaffed timesteps.  |
| Master Schedule Weekly               | Displays a weekly summary table of total paid hours, working start/end times, or shift names for a site's agents.  |
| Master Schedule Intra-Day            | Displays <b>Master Schedule</b> details for a 24- or 36-hour period, enabling you to modify schedules for individual or multiple agents.<br><br>Unless you have the <b>Approve Changes</b> security permission, your changes are entered in pending mode. An approver with the <b>Approve Changes</b> security permissions must then accept or reject the changes.<br><br>You can view your pending changes in the <b>Weekly</b> , <b>Agent-Extended</b> , and <b>Intra-Day</b> views. |
| Master Schedule Agent-Extended       | Displays and allows editing of a single agent's schedule for one week or the schedule planning period.   |
| Master Schedule Summary              | Displays service-level and related statistics for the <b>Master Schedule</b> .   |
| Master Schedule State Group Totals   | Displays coverage statistics for every timestep in a selected day.   |
| Master Schedule Overtime Requirement | Use to enter and edit overtime requirements.   |
| Master Schedule Changes Approval     | Enables users with the appropriate security permissions to review pending schedule changes, and approve or reject them.  |