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Workforce Management Web for Supervisors (Classic) Help

Organization



- Supervisor

This page lists the objects you can configure in your organization.

Related documentation:

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You must have security rights to the **Configuration > Organization** module to view it. See Configuration role privileges.

In this module, you can configure the following objects:

- Business units
- Sites
- Time zones

In the **Organization > Business Units** view, you can associate the following objects with a business unit:

- Sites
- Skills

In the **Organization > Sites** view, you can associate the following objects with a site:

- Teams
- Agents