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# Workforce Management Agent Help

Bidding on overtime

12/15/2025

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- Agent

View and bid on overtime shifts covering the hours you choose to work. See bid offer details, submit, and manage your bids.

### Related documentation:

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#### Link to video

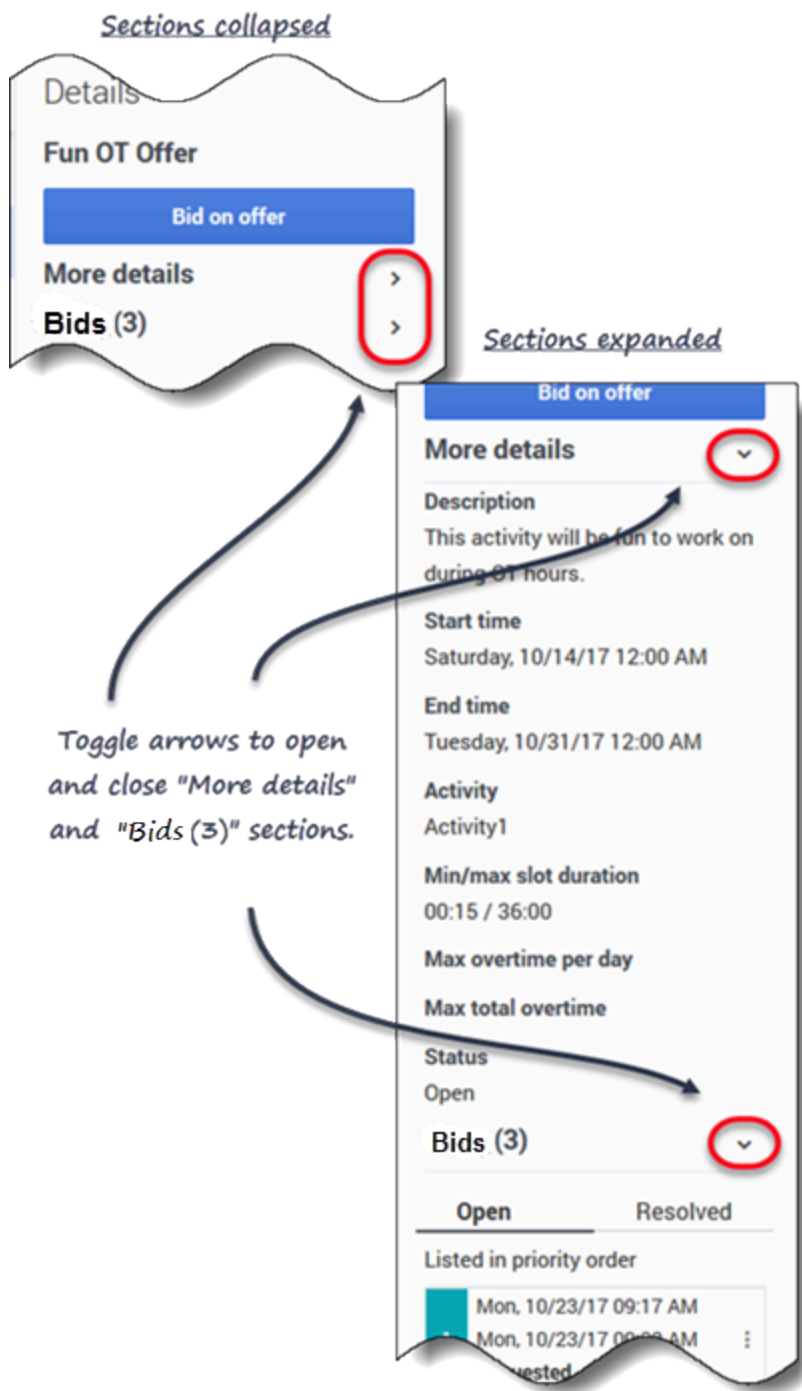
If you want to work overtime, WFM enables you to bid on overtime slots presented in Overtime Offers. View Overtime Offers that are open for bidding by clicking **Bidding > Overtime**. You can access overtime offers only after they've been marked "open" by a supervisor. If you do not see Overtime offers listed in this view, either none exist or none are open.

Each row in this view displays one overtime offer and information about each offer is presented in these columns:

- **Overtime bid**—The name of the overtime offer.
- **Activities**—The activity associated with the overtime offer that you will work on.
- **Start time**—The start date and time of the offer.
- **End time**—The end date and time of the offer.
- **Status**—The status of the overtime offer, either **Open** or **Closed**.
- **Bids**—The number of time intervals or slots you bid on in an overtime offer.

The start and end date/time are in your timezone.

### Viewing the offer details



To view the overtime offer details:

1. Select the row that contains the overtime offer you want to bid on.
2. Click inside any column.

**The Details right-side pane opens showing**

- 
- **A description of the offer**
  - **The start date and time**
  - **The end date and time**
  - **The current number of requests**
  - **The status of the request: Open or Resolved**

3. Use the arrows (see graphic) to toggle the **More Details** and **Requests** sections opened or closed.

## Creating overtime bid requests

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Overtime bid

Schedule

Start date

Oct 24, 2017

Shift used for overtime

flexible shift with items (10/24/17 09:00 AM - 10/24/17 09:00 PM)

▼

09 AM

10 AM

11 AM

12 PM

01 PM

02 PM

03 PM

04 PM

05 PM

06 PM

07 PM

08 PM

09 PM

flexible shift

b1p

(Activity1)

m1

b2p

Overtime offer

Activity

Activity1

Start time

Sat, 10/14/17 12:00 AM

End time

Tue, 10/31/17 12:00 AM

Min/max slot duration

00:15 / 36:00

Max overtime per day

Max total overtime

Status

Open

Description

This activity will be fun to work on during OT hours.

Slot

Start time

02:47 PM

☐ Next day

End time

03:02 PM

☐ Next day

Duration

00:15

Comments

Enter the slot start/end times for your bid here.

Close

Help

OK

*For your information only; you cannot make changes.*

To bid for overtime slots:

1. In the right-side **Details** pane, click **Bid on Offer**.  
**The Overtime bid dialog opens.**
2. In the **Start date** field, click the calendar icon to select the date on which you work overtime.
3. In the **Select shift** field, select a shift.
4. In the **Start time** field, enter the start time for the overtime slot you want to work.

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5. In the **End time** field, enter the end time for the overtime slot.  
**If the start or end time occurs the next day, click the appropriate Next Day check box.**
  6. In the **Comments** field, enter any comments relevant to this request that you might want your supervisor to know.
  7. Click **OK**.

You can enter overlapping time intervals or slots in your requests. To change the priority of your bids, see [Moving bid requests](#).

### Tip

The Bid information section contains the Overtime offer details. It is for your information only; you cannot change it.

## Managing your bid requests

At some point you might have more than one or two pending requests for overtime. That means you'll want to either edit, delete or change the priority of (move) some of them. Use the procedures in this section to perform these tasks.

**Fun OT Offer**

**Bid on offer**

**More details**

**Description**  
This activity will be fun to work on during OT hours.

**Start time**  
Saturday, 10/14/17 12:00 AM

**End time**  
Tuesday, 10/31/17 12:00 AM

**Activity**  
Activity1

**Min/max slot duration**  
00:15 / 36:00

**Max overtime per day**

**Max total overtime**

**Status**  
Open

**Bids (3)**

**Open** **Resolved**

Listed in priority order

1 Tue, 10/17/17 10:15 AM  
Tue, 10/17/17 10:45 AM  
Declined

**Actions**

Edit  
Delete  
Move down  
Move bottom

Mon, 10/23/17 09:17 AM  
Mon, 10/23/17 09:32 AM  
Requested

2 Mon, 10/23/17 09:17 AM  
Mon, 10/23/17 09:32 AM  
Requested

Click "Open" or "Resolved" to see open or resolved bids.

Click the "Actions" icon in the request to open a menu and select an action.

## Editing bid requests

To edit your existing overtime bids:

1. In the request you want to edit, click **Action** . **A menu list opens.**
2. Select **Edit** .



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3. When the **Overtime bid** dialog opens, make the necessary changes.
  4. Click **OK**.

## Deleting bid requests

To delete your overtime bids:

1. In the request you want to delete, click **Action**.  
**A menu list opens.**



2. Select **Delete**.
3. When the **Confirmation** dialog opens, click **Yes** to delete the request or **No** to cancel the action.

## Moving bid requests

To change the order of your overtime bids:

1. In the request you want to move, click **Action**.  
**A menu list opens.**
2. To move the request up or down one position, select **Move up** or **Move down**. To move the request to the top or bottom of the list, select **Move top** or **Move bottom**.  
**WFM rennumbers the other requests accordingly.**