

## **GENESYS**

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## Field Codes Reference Guide

Contact object

9/10/2025



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Administrator

Learn about the contact object you can access using system variables in field codes.

## **Related documentation:**

The Contact object is associated with the current EmailIn interaction. The properties include:

Name	Description	Syntax
Id	Returns this contact's ID.	Contact.Id
FirstName	Returns this contact's first name.	Contact.FirstName
LastName	Returns this contact's last name.	Contact.LastName
FullName	Returns this contact's full name (first and last).	Contact.FullName
Title	This contact's title (for example, Mr., Ms., and so on).	Contact.Title
PrimaryEmailAddress	Returns this contact's primary e- mail address.	Contact.PrimaryEmailAddress
PrimaryPhoneNumber	Returns this contact's primary phone number.	Contact.PrimaryPhoneNumber