# GENESYS™

# Real-time Reporting with Pulse

## Import/Export

6/3/2026

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- Supervisor

Export dashboards, wallboards, and templates from one environment to another.

**Related documentation:**
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# Import and export of custom dashboards, wallboards, and templates



You can export dashboards, wallboards, and templates from one environment to another. This means

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after you create your own custom content based on the business requirements, you can easily build a package to use in other environments.

Export package file from your environment

1. In the source environment, in the **Manage** menu, select **Import/Export** options.
2. Select any dashboards, wallboards, and widget templates from the centralized repository. You can also apply a filter on the type of objects or the name of dashboards
3. Click **Export** to save a package file (JSON format) into your system.

Import package file to another environment

1. In the destination environment, in the **Manage** menu, select **Import/Export** options.
2. Click **Import** to select a previously exported package file.
3. Select the dashboards, wallboards, and widget templates from package file to import into your current environment
4. Click **Import**.

# Video: Export Dashboards

Link to video

How to export a package file so you can import it to another environment.

# Video: Import Dashboards

Link to video

How to import a package file that you exported from another environment.

# What do I do next?

You might want to learn more about:

- Dashboards and Wallboards
- Manage Report Templates