

# **GENESYS**

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# Real-time Reporting with Pulse

Dashboard and Wallboard Examples

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- Administrator
- Supervisor

View examples of dashboards and wallboards to help you choose what you want to display.

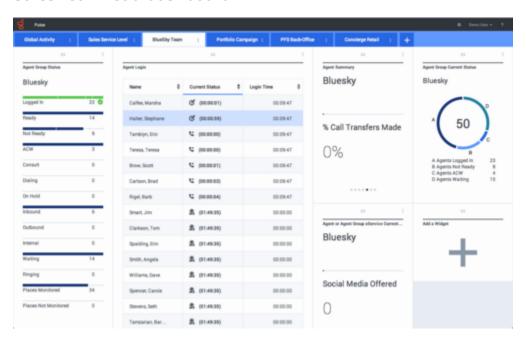
#### **Related documentation:**

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- •

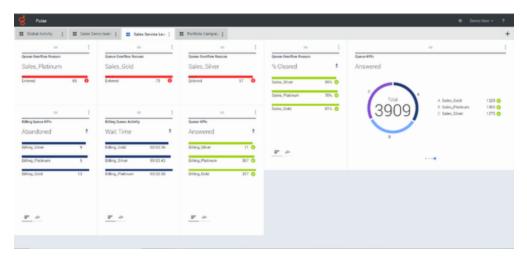
You can use the following examples to help you decide which real-time reports to display on your dashboard or wallboard.

## Dashboard examples

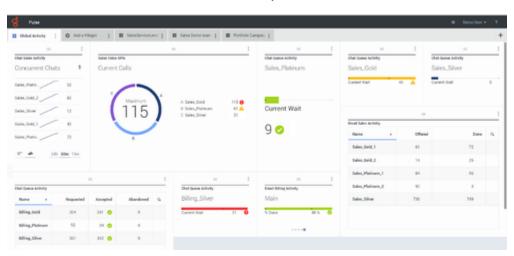
#### Sales team lead dashboard



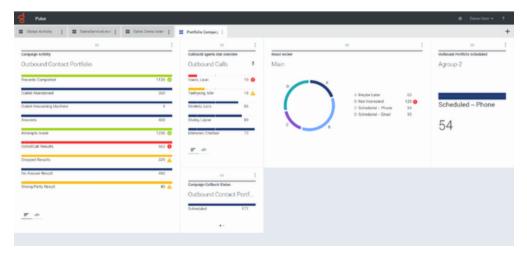
#### Sales service level dashboard for a supervisor



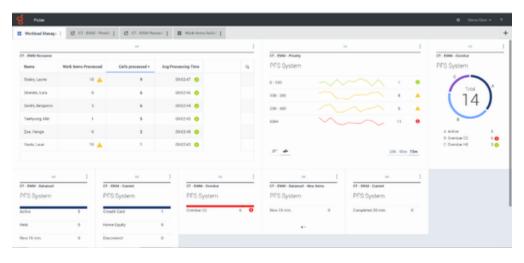
## Multi-channel dashboard for a supervisor



## Outbound campaign dashboard for a supervisor

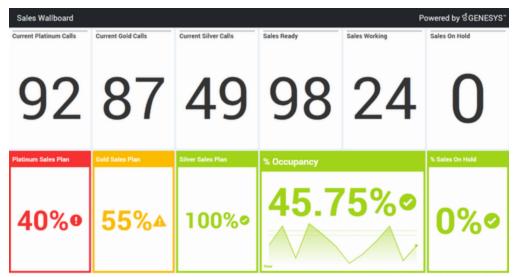


## Back-office dashboard for a supervisor



# Wallboard example

#### Sales wallboard



Monday, September 28, 2020 | 9:14:45 PM