

GENESYS

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Real-time Reporting with Pulse

Dashboard and Wallboard Examples

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- Administrator
- Supervisor

View examples of dashboards and wallboards to help you choose what you want to display.

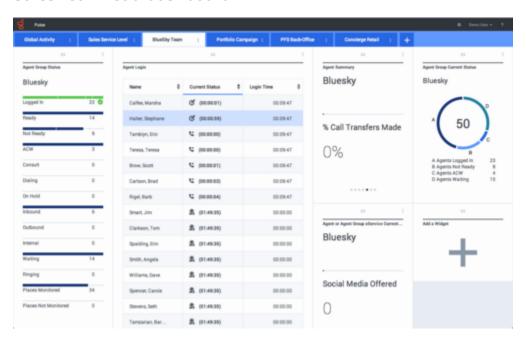
Related documentation:

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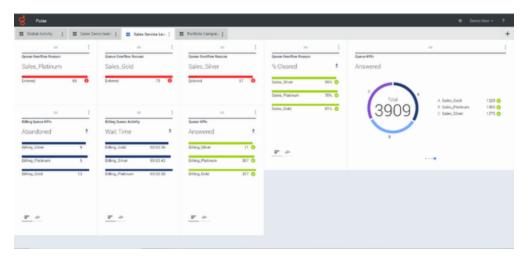
You can use the following examples to help you decide which real-time reports to display on your dashboard or wallboard.

Dashboard examples

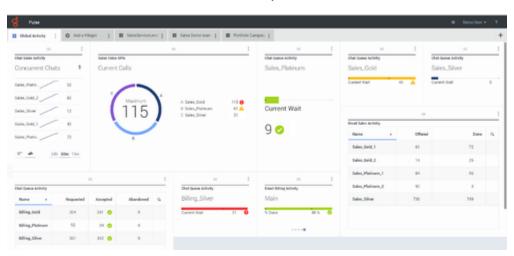
Sales team lead dashboard



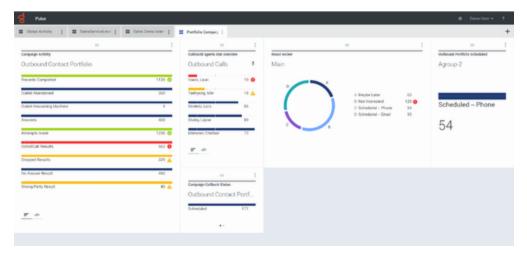
Sales service level dashboard for a supervisor



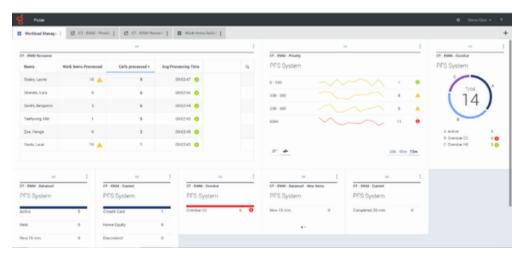
Multi-channel dashboard for a supervisor



Outbound campaign dashboard for a supervisor



Back-office dashboard for a supervisor



Wallboard example

Sales wallboard



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