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Historical Reporting with Genesys CX Insights

Outbound Contact reports

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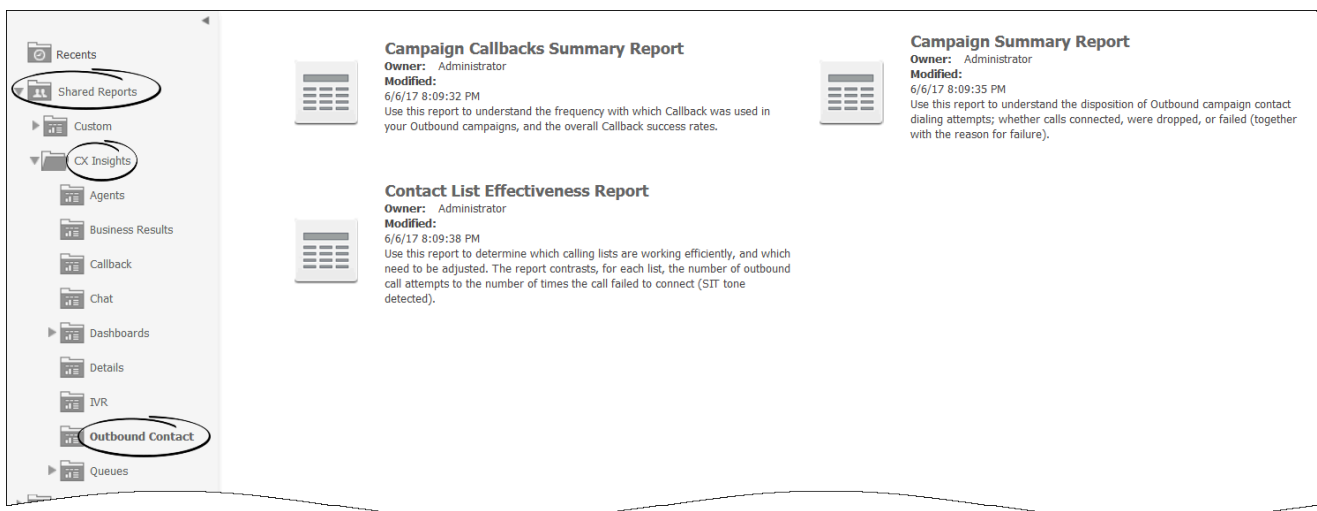
Learn about the outbound campaigns running in your contact center (outbound engagement).

Related documentation:

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Reports in the **Outbound Contact** folder are ready-to-use, but as always, can be modified to suit your specific business needs.

About Outbound Contact reports



The following reports are available in the **CX Insights > Outbound Contact** folder:

- Campaign Callbacks Summary Report
- Campaign Summary Report
- Contact List Effectiveness Report

Related topics

- [Go back to the complete list of available reports.](#)
- [Learn how to generate historical reports.](#)
- [Learn how to read and understand reports.](#)
- [Learn how to create or customize reports.](#)