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Work with Genesys CX Insights Reports

Outbound Contact reports

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- Administrator
- Supervisor

Learn about the outbound campaigns running in your contact center (outbound engagement).

Related documentation:

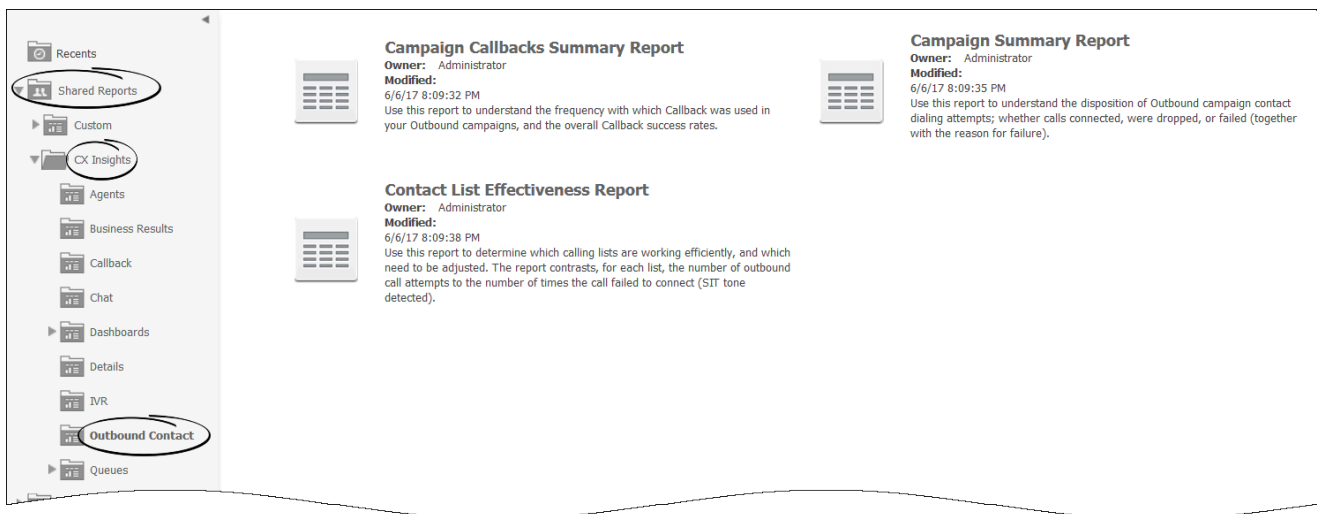
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RSS:

- [For private edition](#)

Reports in the **Outbound Contact** folder are ready-to-use, but as always, can be modified to suit your specific business needs.

About Outbound Contact reports



The following reports are available in the **CX Insights > Outbound Contact** folder:

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- Campaign Callbacks Summary Report
 - Campaign Summary Report
 - Contact List Effectiveness Report

Related topics

- Go back to the complete list of available reports.
- Learn how to generate historical reports.
- Learn how to read and understand reports.
- Learn how to create or customize reports.

To view more detailed information about the metrics and attributes used in the reports, and about other metrics and attributes that you can use to customize reports, see the *Genesys CX Insights Multicloud Projects Reference Guide*.