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Work with Genesys CX Insights Reports

Billing Data reports

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- Administrator

Learn about your consumption of billable Genesys services.

Related documentation:

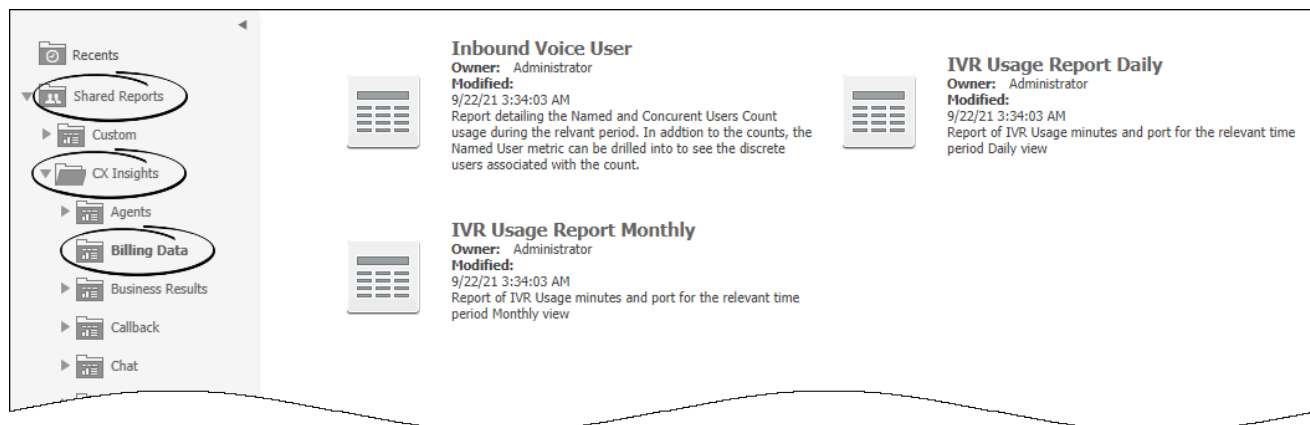
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RSS:

- [For private edition](#)

The reports in the **Billing Data** folder are ready-to-use, but as always, can be modified to suit your specific business needs.

About Billing Data reports



The following reports are available in the **CX Insights > Billing Data** folder:

- IVR Usage report
- Inbound Voice report

Related Topics:

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- Go back to the complete list of available reports.
 - Learn how to generate historical reports.
 - Learn how to read and understand reports.
 - Learn how to create or customize reports.

To view more detailed information about the metrics and attributes used in the reports, and about other metrics and attributes that you can use to customize reports, see the *Genesys CX Insights Multicloud Projects Reference Guide*.