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Genesys Pulse Private Edition Guide

4/25/2024

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Related documentation:

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RSS:

- [For private edition](#)

Genesys Pulse is a service available with the Genesys Multicloud CX private edition offering.

Overview

Learn more about Genesys Pulse, its architecture, and how to support high availability and disaster recovery.

- [About Genesys Pulse](#)
- [Architecture](#)
- [High availability and disaster recovery](#)

Configure and deploy

Find out how to configure and deploy Genesys Pulse.

- [Before you begin](#)
- [Shared Provisioning](#)
- [Tenant Provisioning](#)
- [Deploy Pulse Web Service](#)

Upgrade, roll back, or uninstall

Find out how to upgrade, roll back, or uninstall Genesys Pulse.

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- Upgrade, roll back, or uninstall Genesys Pulse
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Observability

Learn how to monitor Genesys Pulse with metrics and logging.

- Observability in Genesys Pulse
 - Pulse metrics and alerts
 - Tenant Permissions Service metrics and alerts
 - Tenant Load Distribution Server (LDS) metrics and alerts
 - Tenant Data Collection Unit (DCU) metrics and alerts
 - Logging
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