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# Genesys Pulse Private Edition Guide

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## Contents

- [1 Overview](#)
- [2 Configure and deploy](#)
- [3 Observability](#)

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Find links to all the topics in this guide.

**Related documentation:**

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Genesys Pulse is a service available with the Genesys Multicloud CX private edition offering.

## Overview

Learn more about Genesys Pulse, its architecture, and how to support high availability and disaster recovery.

- About Genesys Pulse
- Architecture
- High availability and disaster recovery

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## Configure and deploy

Find out how to configure and deploy Genesys Pulse.

- Before you begin
- Shared Provisioning
- Tenant Provisioning
- Deploy Pulse Web Service
- Upgrade, rollback, or uninstall

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## Observability

Learn how to monitor Genesys Pulse with metrics and logging.

- Observability in Genesys Pulse
  - Pulse metrics and alerts
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- Tenant Permissions Service metrics and alerts
  - Tenant Load Distribution Server (LDS) metrics and alerts
  - Tenant Data Collection Unit (DCU) metrics and alerts
  - Logging
-