

GENESYS

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Genesys Pulse Private Edition Guide

Tenant Permissions Service metrics and alerts

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- 1 Metrics
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Find the metrics Tenant Permissions Service exposes and the alerts defined for Tenant Permissions Service.

Related documentation:

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RSS:

For private edition

Service	CRD or annotations?	Port	Endpoint/Selector	Metrics update interval
Tenant Permissions Service				
	The Pulse Permissions service does not make any metrics available.			

See details about:

- Tenant Permissions Service metrics
- Tenant Permissions Service alerts

Metrics

The Pulse Permissions service does not expose metrics.

Metric and description	Metric details	Indicator of	

Alerts

Alerts are based on Kubernetes cluster metrics.

The following alerts are defined for Tenant Permissions Service.

Alert	Severity	Description	Based on	Threshold
pulse_permissions_c	ri ប៊cialc្al ınning_instand	Triggered when Pulse Permissions	kube_deployment_st kube_deployment_st	atus replicas_available, atus replicas

Alert	Severity	Description	Based on	Threshold
		instances are down.		
pulse_permissions_to	oo <u>C</u> ffitecalent_restarts	Detected too frequent restarts of Permissions Pod container.	kube_pod_container	2 for 1 hour _status_restarts_total
pulse_permissions_c	ri tic ial <u>c</u> eþu	Detected critical CPU usage by Pulse Permissions Pod.	container_cpu_usage kube_pod_container_	90% e_seconds_total, resource_limits
pulse_permissions_c	ri tīcia l <u>c</u> alemory	Detected critical memory usage by Pulse Permissions Pod.	container_memory_v kube_pod_container	vorking_set_bytes, resource_limits