

# **GENESYS**

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# Genesys Pulse Private Edition Guide

Tenant Permissions Service metrics and alerts

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Find the metrics Tenant Permissions Service exposes and the alerts defined for Tenant Permissions Service.

#### **Related documentation:**

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#### RSS:

For private edition

Service	CRD or annotations?	Port	Endpoint/Selector	Metrics update interval
Tenant Permissions Service				
	The Pulse Permissions service does not make any metrics available.			

#### See details about:

- Tenant Permissions Service metrics
- Tenant Permissions Service alerts

### Metrics

The Pulse Permissions service does not expose metrics.

Metric and description	Metric details	Indicator of	
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## Alerts

Alerts are based on Kubernetes cluster metrics.

The following alerts are defined for Tenant Permissions Service.

Alert	Severity	Description	Based on	Threshold
pulse_permissions_c	ri <b>ប៊cialc្al</b> ınning_instand	Triggered when Pulse Permissions	kube_deployment_st kube_deployment_st	atus replicas_available, atus replicas

Alert	Severity	Description	Based on	Threshold
		instances are down.		
pulse_permissions_to	oo <u>C</u> ffitecalent_restarts	Detected too frequent restarts of Permissions Pod container.	kube_pod_container	2 for 1 hour _status_restarts_total
pulse_permissions_c	ri <b>tic</b> ial <u>c</u> eþu	Detected critical CPU usage by Pulse Permissions Pod.	container_cpu_usage kube_pod_container_	90% e_seconds_total, resource_limits
pulse_permissions_c	ri <b>tic்a</b> l <u>c</u> alemory	Detected critical memory usage by Pulse Permissions Pod.	container_memory_v kube_pod_container	vorking_set_bytes, resource_limits