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Genesys Pulse Private Edition Guide

Tenant Permissions Service metrics and alerts

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Find the metrics Tenant Permissions Service exposes and the alerts defined for Tenant Permissions Service.

Related documentation:

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RSS:

- [For private edition](#)

Service	CRD or annotations?	Port	Endpoint/Selector	Metrics update interval
Tenant Permissions Service	The Pulse Permissions service does not make any metrics available.			

See details about:

- Tenant Permissions Service metrics
- Tenant Permissions Service alerts

Metrics

The Pulse Permissions service does not expose metrics.

Metric and description	Metric details	Indicator of
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Alerts

Alerts are based on Kubernetes cluster metrics.

The following alerts are defined for Tenant Permissions Service.

Alert	Severity	Description	Based on	Threshold
pulse_permissions_critical_running_instances	Critical	Triggered when Pulse Permissions	kube_deployment_status_replicas_available, kube_deployment_status_replicas	75%

Alert	Severity	Description	Based on	Threshold
		instances are down.		
pulse_permissions_too_frequent_restarts	Critical	Detected too frequent restarts of Permissions Pod container.	kube_pod_container_status_restarts_total	2 for 1 hour
pulse_permissions_critical_cpu	Critical	Detected critical CPU usage by Pulse Permissions Pod.	container_cpu_usage_seconds_total, kube_pod_container_resource_limits	90%
pulse_permissions_critical_memory	Critical	Detected critical memory usage by Pulse Permissions Pod.	container_memory_working_set_bytes, kube_pod_container_resource_limits	90%