

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Pulse Private Edition Guide

About Genesys Pulse

Contents

• 1 Supported Kubernetes platforms

Learn about Genesys Pulse and how it works in Genesys Multicloud CX private edition.

Related documentation:

- •
- •
- •

RSS:

• For private edition

Genesys Pulse is a widget-based performance dashboard solution for monitoring contact center resources in real time.

Supported Kubernetes platforms

Genesys Engagement Service (GES) is supported on the following Kubernetes platforms:

- Google Kubernetes Engine (GKE)
- Azure Kubernetes Service (AKS)

For more information about when support was introduced, see the Real-Time Reporting (Genesys Pulse) Release Notes.