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Genesys Pulse Private Edition Guide

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Learn about Genesys Pulse and how it works in Genesys Multicloud CX private edition.

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Genesys Pulse is a widget-based performance dashboard solution for monitoring contact center resources in real time.

Supported Kubernetes platforms

Genesys Engagement Service (GES) is supported on the following Kubernetes platforms:

- Google Kubernetes Engine (GKE)
- Azure Kubernetes Service (AKS)

For more information about when support was introduced, see the Real-Time Reporting (Genesys Pulse) Release Notes.