



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Pulse Private Edition Guide

High availability and disaster recovery

12/10/2025

Find out how this service provides disaster recovery in the event the service goes down.

Related documentation:

-
-
-
-

RSS:

- [For private edition](#)

Service	High Availability	Disaster Recovery	Where can you host this service?
Genesys Pulse	N = 2 (active-active)	Pilot light	Primary unit only

See High Availability information for all services: High availability and disaster recovery

Genesys Pulse pods run in an Active-Active High Availability mode. Configure each pod with at least two replicas, and at least one replica in each Availability Zone (AZ).