



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Info Mart Private Edition Guide

5/26/2022

Contents

- [1 Overview](#)
- [2 Configure and deploy](#)
- [3 Operations](#)
- [4 Info Mart database](#)

Find links to all the topics in this guide.

Related documentation:

-
-

Genesys Info Mart is the backend service behind historical reporting in the Genesys Multicloud CX private edition offering.

Overview

Learn more about Genesys Info Mart, its architecture, and how to support high availability and disaster recovery.

- About Genesys Info Mart
- Architecture
- High availability and disaster recovery

Configure and deploy

Find out how to configure and deploy the services in the Genesys Info Mart service group:

- GIM Stream Processor (GSP)
- GIM Config Adapter (GCA)
- GIM and the Info Mart database
- Before you begin GSP deployment
- Configure GSP
- Deploy GIM Stream Processor
- Upgrade, rollback, or uninstall GSP
- Before you begin GCA deployment
- Configure GCA
- Deploy GIM Config Adapter
- Upgrade, rollback, or uninstall GCA

-
- Before you begin GIM deployment
 - Configure GIM
 - Deploy GIM
 - Upgrade, rollback, or uninstall GIM
-

Operations

Learn how to monitor Genesys Info Mart with metrics and logging.

- Observability in Genesys Info Mart
 - GSP metrics and alerts
 - GCA metrics and alerts
 - GIM metrics and alerts
-

Info Mart database

Learn about the Info Mart database.

- Genesys Info Mart Historical Database Reference
-