Genesys Info Mart Private Edition Guide

GIM metrics and alerts

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Contents

Find the metrics GIM exposes and the alerts defined for GIM.

Related documentation:

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Service	CRD or annotations?	Port	Endpoint/Selector	Metrics update interval

GIM	PodMonitor	8249	Endpoint: /metrics
			
			Selector:
			
			`selector:`
			`  matchLabels:`
			`    app: {{ template "fullname" . }}`
			
			where the value of `fullname` depends on `.Values.tenant_id`.
				30 seconds

Metrics

The following metrics are defined for the GIM service.

Metric and description	Metric details	Indicator of
gim_server_state The state of the GIM server. Valid values are: • 0 — starting • 1 — running • -1 — failing once • -2 — failing twice • -3 — failing three or more times in a row	**Unit:** **Type:** Gauge **Label:** • applicationName • gim_version • built • schema_version **Sample value:**	Error
gim_failed_jobsteps Number of failed job steps.	**Unit:** **Type:** Gauge **Label:** **Sample value:**	Error
gim_number_failed_kafkajob	**Unit:**	Error

Metric and description	Metric details	Indicator of
Number of times the KAFKA step in the transform job failed.	**Type:** Gauge **Label:** • applicationName **Sample value:**	
gim_issues_total Number of encountered issues.	**Unit:** **Type:** Counter **Label:** • applicationName • issue **Sample value:**	Error
gim_kafka_timestamp_millis Maximum Kafka timestamp per topic per partition, in milliseconds since the Unix Epoch.	**Unit:** milliseconds **Type:** Gauge **Label:** **Sample value:**	Latency
gim_kafka_timestamp_behind Kafka latency per topic per partition, in milliseconds. Latency is calculated as (current system time) minus (maximum timestamp received). Therefore, this metric can grow if a topic or partition is idle and no records are received.	**Unit:** milliseconds **Type:** Gauge **Label:** • applicationName • topic • partition **Sample value:**	Latency

Alerts

No alerts are defined for Genesys Info Mart.