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Genesys Customer Experience Insights Private Edition Guide

Upgrade, rollback, or uninstall RAA

8/8/2025

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Learn how to upgrade, rollback, or uninstall Reporting and Analytics Aggregates (RAA)

Related documentation:

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RSS:

- [For private edition](#)

Upgrade RAA

Update existing helm chart:

```
helm upgrade gcxi-raa-lab helmrepo/gcxi-raa --values myvalues.yaml
```

Rollback RAA

Rollback helm chart:

```
helm rollback gcxi-raa-lab --recreate-pods
```

Uninstall RAA

Delete helm chart:

```
helm uninstall gcxi-raa-lab
```