Genesys Customer Experience Insights Private Edition Guide

Provision RAA

6/7/2026

- Administrator

Learn how to provision Reporting and Analytics Aggregates (RAA).

Related documentation:
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RSS:

- For private edition

An installed Genesys Info Mart database is required for RAA.

You configure RAA using **conf.xml** and **custom *.ss** files, which you can provide using any of the following methods:

- Place them on a mounted config volume.
- Using configDelivery container with configTar variable — used to supply custom configuration (set in configTar).
- Using configDelivery container without configTar variable — used to supply default configuration (included in the default RAA Helm chart).

Download examples of these files: RAA Provisioning

You can configure thresholds using Agent Setup.