

## **GENESYS**

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## Genesys Customer Experience Insights Private Edition Guide

**Provision GCXI** 

Administrator

Learn how to provision Genesys CX Insights Guide (GCXI).

## **Related documentation:**

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## RSS:

• For private edition

In Agent Setup, add users to appropriate groups. See the following resources:

- Manage agents and other users using Agent Setup
- Configuration Server Access Groups
- Genesys CX Insights User Management