Genesys Customer Experience Insights Private Edition Guide

Provision GCXI

8/26/2025

- Administrator

Learn how to provision Genesys CX Insights Guide (GCXI).

Related documentation:
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RSS:
- For private edition

In Agent Setup, add users to appropriate groups. See the following resources:

- Manage agents and other users using Agent Setup
- Configuration Server Access Groups
- Genesys CX Insights User Management