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# Genesys CX Insights Multicloud Projects Reference Guide

Time Attributes

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## Contents

- 1 Folder: Time

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Attributes that you can use to organize data by time in reports.

**Related documentation:**

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**RSS:**

- [For private edition](#)

**Important**

Use this document for Genesys CX Insights Multicloud deployments. For information relevant to Genesys CX Insights on-premises deployments, see the corresponding page in the *Genesys CX Insights on-premises Projects Reference Guide*.

The following Attributes are available in this folder and are described on this page.

**Time**

- Date
- Date Range
- Day
- Hour
- Month
- Month Year Ago
- Month Year Next
- Quarter
- Start Date Time Key
- Start Date Time Key IF
- Start Date Time Key IRF
- Start Date Time Key SSF
- Start Date Time Key SSuF
- Subhour
- Week
- Year

Folder: Time

<b>Attribute name:</b> Date	<b>Folder:</b> Time
<b>Description:</b> Enables data within the reporting interval to be organized by a particular date. This	

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attribute is used for internal computations.

**Attribute name: Date Range**

**Folder:** Time

**Description:** Enables data to be organized by a date range within the reporting interval. This attribute is used for internal computations.

**Attribute name: Day**

**Folder:** Time

**Description:** Enables data within the reporting interval to be organized by a particular day within a month and year. Day values are presented in YYYY-MM-DD format.

**Attribute name: Hour**

**Folder:** Time

**Description:** Enables data within the reporting interval to be organized by a particular hour within a day. Hour values are presented in YYYY-MM-DD-HH24 format.

**Attribute name: Month**

**Folder:** Time

**Description:** Enables data within the reporting interval to be organized by a particular month within a year. Month values are presented in YYYY-MM format.

**Attribute name: Month Year Ago**

**Folder:** Time

**Description:** This attribute is used in the Interaction Volume Summary Report to enable year-by-year comparisons of data that is aggregated by month. This attribute is specifically for the first year of the comparison. Month values are presented in YYYYMM format.

**Attribute name: Month Year Next**

**Folder:** Time

**Description:** This attribute is used in the Interaction Volume Summary Report to enable year-by-year comparisons of data that is aggregated by month. This attribute is specifically for the second year of the comparison. Month values are presented in YYYY-MM format.

**Attribute name: Quarter**

**Folder:** Time

**Description:** Enables data within the reporting interval to be organized by a particular quarter within a year. Quarter values are presented in YYYY-QQ format.

**Attribute name: Start Date Time**

**Folder:** Time

<b>Key</b>	
<b>Description:</b> Reserved for internal use to employ a key for a particular date and time from the relevant hierarchies.	
<b>Attribute name: Start Date Time Key IF</b>	<b>Folder:</b> Time
<b>Description:</b> Reserved for internal use to employ a key for a particular date and time from the relevant hierarchies. (INTERACTION_FACT)	
<b>Attribute name: Start Date Time Key IRF</b>	<b>Folder:</b> Time
<b>Description:</b> Reserved for internal use to employ a key for a particular date and time from the relevant hierarchies. (INTERACTION_RESOURCE_FACT)	
<b>Attribute name: Start Date Time Key SSF</b>	<b>Folder:</b> Time
<b>Description:</b> Reserved for internal use to employ a key for a particular date and time from the relevant hierarchies. (SDR_SESSION_FACT)	
<b>Attribute name: Start Date Time Key SSuF</b>	<b>Folder:</b> Time
<b>Description:</b> Reserved for internal use to employ a key for a particular date and time from the relevant hierarchies. (SDR_SURVEY_FACT)	
<b>Attribute name: Subhour</b>	<b>Folder:</b> Time
<b>Description:</b> Enables data within the reporting interval to be organized by 15- or 30-minute time periods. The periods start either at the beginning of an hour, 15, or 30 minutes into the hour.	
<b>Attribute name: Week</b>	<b>Folder:</b> Time
<b>Description:</b> Enables data within the reporting interval to be organized by a particular week within a year. Week values are presented in YYYY-WE format.	
<b>Attribute name: Year</b>	<b>Folder:</b> Time
<b>Description:</b> Enables data within the reporting interval to be organized by year, in four-digit format	

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(YYY).