Outbound (CX Contact) CX Contact Help

Job Record Dashboard

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Contents

Learn about the Job Record Dashboard.

Related documentation:
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The Job Record Dashboard contains data about a Job's status and its results.

Job records can contain data associated with one or more of the following fields:

Field	Type	Description
_id	keyword	Entry ID
_index	keyword	Index name
_type	keyword	Index type
@timestamp	date	The timestamp (default timezone from settings) indicating when the Elasticsearch index was submitted for the event. Please note that this is not the time when the actual event occurred.
address	keyword	The IP address of the component instance that executed a job.
attributes.BasePath	keyword	Base path
attributes.bDeleteRemoteFiles	keyword	Delete FTP file
attributes.bFailureNotification	keyword	Failure notification
attributes.bHeaderExists	keyword	Indicates whether the header is present in the input file
attributes.bSuccessNotification	keyword	Success notification
attributes.bTraceSFTP	keyword	Trace SFTP Flag
attributes.contactsFilePath	keyword	The relative path to Import File
attributes.ConvertedFileName	keyword	Converted File Name
attributes.CronString	keyword	Cron String
attributes.DayOfWeek	keyword	The day of the week to run jobs
attributes.EndTime	keyword	The End Time
attributes.FtpAddress	keyword	The FTP Address
attributes.FtpUserName	keyword	The FTP User Name
attributes.iAcceptedLines	keyword	Number of Accepted Lines
attributes.iContactLines	keyword	Number of Contacts
attributes.iListid	keyword	List IDs

Field	Type	Description
attributes.Importfile	keyword	Import File
attributes.ImportfileFormat	keyword	Import File Format
attributes.Increment	keyword	Schedule Increment
attributes.IncrementUnit	keyword	Schedule Increment Units
attributes.Inputloaded	keyword	Input Loaded
attributes.inputMappingSpecFilePath	keyword	Relative path to Specification File
attributes.Inputprocessed	keyword	Input Processed
attributes.iProcessedLines	keyword	Number of Processed Lines
attributes.iRejectedLines	keyword	Rejected Lines
attributes.iTotalLines	keyword	Total Number of Lines
attributes.JobClass	keyword	Job Class
attributes.JobState	keyword	Job State
attributes.Label	keyword	Label Schema
attributes.ListIDs	keyword	List IDs
attributes.ListName	keyword	List Name
attributes.Lists	keyword	List Names
attributes.ListSize	keyword	List Size
attributes.listSource	keyword	List Source
attributes.listsSplitted	keyword	List Split
attributes.Mappingfile	keyword	Mapping File
attributes.Mappingloaded	keyword	Is Mapping Schema loaded
attributes.MappingSchema	keyword	Mapping Schema Applied
attributes.mappingSchemaId	keyword	Mapping Schema ID
attributes.MessageFileName	keyword	Message File Name
attributes.OnDemand	keyword	Is Job scheduled or on demand
attributes.OriginalFileName	keyword	Original File Name
attributes.outputFileName	keyword	Output File Naming Convention
attributes.PGPEncrypted	keyword	PGP Encryption
attributes.RejectFileName	keyword	Rejected File Name
attributes.Rejectfilename	keyword	Rejected File Name
attributes.resultDetails	keyword	Result Detail
attributes.RuleContexts	keyword	Rule Contexts
attributes.ScheduleType	keyword	The Schedule Type
attributes.SpecificationId	keyword	Specification File ID
attributes.specificationId	keyword	Specification File ID
attributes.StartTime	keyword	The Start Time
attributes.submitJobId	keyword	Submit Job ID

Field	Type	Description
attributes.suppressionType	keyword	Type of Suppression
attributes.tablename	keyword	database table name
attributes.Timezone	keyword	The Timezone
attributes.UploadMode	keyword	Upload Mode
attributes.uploadMode	keyword	Upload Mode
attributes.UploadRuleName	keyword	Upload Rule Name
attributes.uploadRuleName	keyword	Name of the Upload Rule
attributes.uploadType	keyword	Upload Type
attributes.UseCustomTimezone	keyword	Using Custom Timezone
attributes.UseSpecificationFile	keyword	Using Specification File
ccid	keyword	Contact Center ID
component	keyword	Job execution component
created	keyword	The timestamp of when the job was created.
duration	keyword	The Duration in milliseconds (ms).
error	text	An error message.
errorCode	integer	Error code
finished	keyword	The timestamp of when the job was finished.
hostname	keyword	The hostname of the component instance that executed a job.
id	keyword	Index ID
listSize	text	Size of the Contact List
name	keyword	Job Name
options.ccid	keyword	Contact Center ID
options.consentChannels	keyword	Consent Channels
options.contactsFilePath	keyword	relative path to Import File
options.contentType	keyword	Content Type
options.createdDate	keyword	Created Date
options.customTimeInterval	keyword	Custom Time Interval
options.cxSettings	keyword	CX Settings
options.dashboard	keyword	Dashboard Name
options.dataSource	keyword	Data Source
options.eid	keyword	Environment ID
options.envId	keyword	Environment ID
options.envid	keyword	Environment ID
options.exportAllPartitions	keyword	Export All Partitions
options.folderName	keyword	customer Folder Name in CME

Field	Type	Description
options.importfile	keyword	relative path to Import File
options.importFileSize	keyword	Import File Size
options.inputMappingSpecFilePath	keyword	relative path to Specification File
options.label	keyword	Label Name
options.listDescription	keyword	List Description
options.listid	keyword	List ID
options.listName	keyword	List Name
options.mappingfile	keyword	Mapping File Name
options.mappingSchema	keyword	Mapping Schema
options.mappingSchemaId	keyword	Mapping Schema ID
options.name	keyword	Job Name
options.panel	keyword	Panel Name
options.parentid	keyword	Parent Job ID
options.partition	keyword	Partition Name
options.pgpEncrypted	keyword	PGP Encryption
options.request_payload	keyword	Request Payload
options.requestId	keyword	Request ID
options.resolvedListPartition	keyword	List Partition
options.specificationId	keyword	Specification File ID
options.suppressionChannels	keyword	Suppression Channels
options.tablename	keyword	database table name
options.tenantInfo	keyword	Tenant Info
options.tenantName	keyword	Tenant Name
options.timeInterval	keyword	Time Interval
options.token	keyword	token
options.traceId	keyword	Request Trace ID
options.type	keyword	Job Type
options.uploadMode	keyword	Upload Mode
options.uploadRuleName	keyword	Upload Rule Name
options.uploadType	keyword	Upload Type
options.useCustomTimezone	keyword	is Custom TimeZone used
options.useSpecificationFile	keyword	is Specification File used
parentid	keyword	Parent Job ID
partition	keyword	Partition Name
result	keyword	Job result: ['NONE', 'SUCCESS', 'FAIL']
started	keyword	The timestamp of when the job was started.

Field	Type	Description
state	keyword	State: ['STOP', 'RUNNING', 'COMPLETED']
trace	keyword	Trace Steps
type	keyword	Type
version	keyword	Job execution component version.
@endtime	date	The timestamp of when the job was finished.

Related Topics

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- Create an Analytics Dashboard Panel