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Outbound (CX Contact) CX Contact Help

Compliance

8/14/2022



- Administrator

Learn how to set up and manage compliance tools and contact suppression lists.

Related documentation:

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[Link to video](#)

What do you want to do?

- Restrict contact attempts by using the following compliance tools:
 - Attempt Rules
 - Custom Timezones
 - Location Rules
 - Contact Times (by Region)
 - Contact Dates
- Create and manage suppression lists:
 - View a suppression list
 - Import a suppression list
 - Export a suppression list
 - Append a suppression file
 - Add contacts to a suppression list
 - Edit a suppression list
 - Delete a suppression list
 - Delete contacts within a suppression list
- Create and manage consent lists:
 - View consent lists
 - Create Consent Lists
 - Edit Consent Lists

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- Delete consent lists
 - Import consent lists
 - Add consent records to consent lists
 - Associate consent lists with Campaign Groups
 - Search consent lists
 - Secure consent lists