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Outbound (CX Contact) Private Edition Guide

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Related documentation:

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CX Contact is a service available with the Genesys Multicloud CX private edition offering.

Overview

Learn more about CX Contact, its architecture, and how to support high availability and disaster recovery.

- [About CX Contact](#)
- [Architecture](#)
- [High availability and disaster recovery](#)

Configure and deploy

Find out how to configure and deploy CX Contact.

- [Before you begin](#)
- [Configure CX Contact](#)
- [Deploy CX Contact](#)
- [Provision CX Contact](#)

Upgrade, roll back, or uninstall

Find out how to upgrade, roll back, or uninstall the CX Contact service.

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- Upgrade, roll back, or uninstall CX Contact
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Observability

Learn how to perform observability tasks in CX Contact.

- Monitoring
 - Alerting
 - Logging
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