Outbound (CX Contact) Private Edition Guide

High availability and disaster recovery

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Find out how this service provides disaster recovery in the event the service goes down.

Related documentation:

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RSS:

- For private edition

Service	High Availability	Disaster Recovery	Where can you host this service?
CX Contact	N = N (N+1)	Not supported	Primary or secondary unit

See High Availability information for all services: High availability and disaster recovery

CX Contact does not support Disaster Recovery or any kind of cross-regional deployment.

In most scenarios, CX Contact is deployed in the primary region. If deployed in supplementary regions, each deployment is completely independent from the other, and pods in different regions do not communicate with each other.