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IWD Data Mart Private Edition Guide

1/17/2022

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Related documentation:

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Early Adopter Program

Genesys Multicloud CX private edition is being released to pre-approved customers as part of the Early Adopter Program. Please note that the documentation and the product are subject to change. For more details about the program, please contact your Genesys representative.

IWD Data Mart (IWDDM) is a service available with the Genesys Multicloud CX private edition offering.

Overview

Learn more about IWD Data Mart, its architecture, and how to support high availability and disaster recovery.

- About IWD Data Mart
- Architecture
- High availability and disaster recovery

Configure and deploy

Find out how to configure and deploy IWD Data Mart.

- Before you begin
- Configure IWD Data Mart
- Provision IWD Data Mart
- Deploy IWD Data Mart
- Upgrade, rollback, or uninstall IWD Data Mart

Observability

Learn how to monitor IWD Data Mart with metrics and logging.

- IWDDM metrics and alerts
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