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Email Private Edition Guide

10/1/2023

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Related documentation:

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Genesys Multicloud CX Email is a service available with the Genesys Multicloud CX private edition offering.

Overview

Learn more about Email, its architecture, and how to support high availability and disaster recovery.

- [About Email](#)
- [Architecture](#)
- [High availability and disaster recovery](#)

Configure and deploy

Find out how to configure and deploy Email.

- [Before you begin](#)
 - [Configure Email](#)
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Upgrade, roll back, or uninstall

Find out how to upgrade, roll back, or uninstall the Email service.

- Upgrade, rollback, or uninstall Email

Observability

Learn how to monitor Email with metrics and logging.

- Email metrics and alerts
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