GENESYS™

Email Private Edition Guide

4/23/2024

Contents

Find links to all the topics in this guide.

Related documentation:
-
-
-

RSS:
- For private edition

Genesys Multicloud CX Email is a service available with the Genesys Multicloud CX private edition offering.

Overview

Learn more about Email, its architecture, and how to support high availability and disaster recovery.

- About Email
- Architecture
- High availability and disaster recovery

Configure and deploy

Find out how to configure and deploy Email.

- Before you begin
- Configure Email
- Provision Email
- Deploy Email

Upgrade, roll back, or uninstall

Find out how to upgrade, roll back, or uninstall the Email service.

- Upgrade, rollback, or uninstall Email

Observability

Learn how to monitor Email with metrics and logging.

- Email metrics and alerts