

GENESYS

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Email Private Edition Guide

High availability and disaster recovery

9/15/2025

Find out how this service provides disaster recovery in the event the service goes down.

Related documentation:

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RSS:

• For private edition

| Service | High Availability | Disaster Recovery | Where can you host this service? |
|---------|-------------------|-------------------|----------------------------------|
| Email | N = N (N+1) | Not supported | Primary unit only |

See High Availability information for all services: High availability and disaster recovery