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# Genesys Multicloud CX Web-based API Reference

Authentication API

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## Contents

- [1 Base path: /auth/v3](#)

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Base path: /auth/v3

POST	/change-password Change password
------	-------------------------------------

Change the user's password.

Parameters

Name	Default	Description	Parameter Type	Data Type	Required														
Authorization	bearer	The OAuth 2 bearer access token you received from /auth/v3/oauth/token. For example: Authorization: bearer a4b5da75-a584-4053-9227-0f0ab23ff06e	header	string															
request		Request	body		true														
<pre>{   "data": {     "newPassword": "string",     "oldPassword": "string",     "userName": "string"   },   "operationId": "string" }</pre>			<table><thead><tr><th colspan="2">ChangePasswordOperation</th></tr></thead><tbody><tr><td>newPassword</td><td>(string, required):</td></tr><tr><td>oldPassword</td><td>(string, required):</td></tr><tr><td>userName</td><td>(string, optional):</td></tr><tr><th colspan="2">ApiRequestOfChangePasswordOperation</th></tr><tr><td>data</td><td>(ChangePasswordOperation, required):</td></tr><tr><td>operationId</td><td>(string, optional): Used for asynchronous operations to map request and response</td></tr></tbody></table>			ChangePasswordOperation		newPassword	(string, required):	oldPassword	(string, required):	userName	(string, optional):	ApiRequestOfChangePasswordOperation		data	(ChangePasswordOperation, required):	operationId	(string, optional): Used for asynchronous operations to map request and response
ChangePasswordOperation																			
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oldPassword	(string, required):																		
userName	(string, optional):																		
ApiRequestOfChangePasswordOperation																			
data	(ChangePasswordOperation, required):																		
operationId	(string, optional): Used for asynchronous operations to map request and response																		

Responses

Code	Reason
200	Ok

Code	Reason																						
<pre>{   "data": {   },   "errors": [     {       "status": {         "code": 0,         "detail": {         },         "message": "string"       }     }   ],   "path": "string",   "status": {     "code": 0,     "detail": {     },     "message": "string"   } }</pre>	<table border="1"> <tr> <td colspan="2">ResponseStatus</td> </tr> <tr> <td>code</td> <td>(integer):</td> </tr> <tr> <td>detail</td> <td>(object):</td> </tr> <tr> <td>message</td> <td>(string):</td> </tr> <tr> <td colspan="2">ErrorResponse</td> </tr> <tr> <td>status</td> <td>(ResponseStatus):</td> </tr> <tr> <td colspan="2">ErrorResponse</td> </tr> <tr> <td>data</td> <td>(object):</td> </tr> <tr> <td>errors</td> <td>(array:ErrorResponse):</td> </tr> <tr> <td>path</td> <td>(string):</td> </tr> <tr> <td>status</td> <td>(ResponseStatus):</td> </tr> </table>	ResponseStatus		code	(integer):	detail	(object):	message	(string):	ErrorResponse		status	(ResponseStatus):	ErrorResponse		data	(object):	errors	(array:ErrorResponse):	path	(string):	status	(ResponseStatus):
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status	(ResponseStatus):																						
ErrorResponse																							
data	(object):																						
errors	(array:ErrorResponse):																						
path	(string):																						
status	(ResponseStatus):																						
403	Unable to update password																						
503	Service unavailable																						

## Usage

```
curl -X POST
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"
-d '{
  "data": {
    "newPassword": "string",
    "oldPassword": "string",
    "userName": "string"
  },
  "operationId": "string"
}'
"https://api-demo.com/auth/v3/change-password?"
```

GET	/jwt-userinfo Get user information by access token. The information will be encoded as jwt and returned in 'X-GWS-User' header
-----	---

Get information about a user by their OAuth 2 access token.

### Parameters

Name	Default	Description	Parameter Type	Data Type	Required
Authorization		The OAuth 2 bearer access token. For example: Authorization: bearer	header	string	true

Name	Default	Description	Parameter Type	Data Type	Required
		a4b5da75 - a584 - 4053 - 9227 - 0f0ab23ff06e			

## Responses

Code	Reason																						
200	Ok																						
<pre> {   "data": {   },   "errors": [     {       "status": {         "code": 0,         "detail": {         },         "message": "string"       }     }   ],   "path": "string",   "status": {     "code": 0,     "detail": {     },     "message": "string"   } } </pre>	<table border="1"> <thead> <tr> <th colspan="2">ResponseStatus</th> </tr> </thead> <tbody> <tr> <td>code</td> <td>(integer):</td> </tr> <tr> <td>detail</td> <td>(object):</td> </tr> <tr> <td>message</td> <td>(string):</td> </tr> <tr> <th colspan="2">ErrorResponse</th> </tr> <tr> <td>status</td> <td>(ResponseStatus):</td> </tr> <tr> <th colspan="2">ApiResponse</th> </tr> <tr> <td>data</td> <td>(object):</td> </tr> <tr> <td>errors</td> <td>(array:ErrorResponse):</td> </tr> <tr> <td>path</td> <td>(string):</td> </tr> <tr> <td>status</td> <td>(ResponseStatus):</td> </tr> </tbody> </table>	ResponseStatus		code	(integer):	detail	(object):	message	(string):	ErrorResponse		status	(ResponseStatus):	ApiResponse		data	(object):	errors	(array:ErrorResponse):	path	(string):	status	(ResponseStatus):
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status	(ResponseStatus):																						
ApiResponse																							
data	(object):																						
errors	(array:ErrorResponse):																						
path	(string):																						
status	(ResponseStatus):																						

## Usage

```

curl -X GET
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"

```

"https://api-demo.com/auth/v3/jwt-userinfo?"

GET	/oauth/authorize Perform authorization
-----	---

Perform authorization for the Authorization Code Grant type, which is currently the only type supported by the Authentication API. For more information, see [Authorization Endpoint](#). **Note:** For the optional scope parameter, the API supports only the \* value.

### Parameters

Name	Default	Description	Parameter Type	Data Type	Required
Authorization		Basic authorization. For example: Authorization:	header	string	

Name	Default	Description	Parameter Type	Data Type	Required
		Basic Y3...MQ==			
client_id		The ID of the application or service that is registered as the client. You'll need to get this value from your Engage Cloud representative.	query	string	true
hideTenant	false	Hide the <b>tenant</b> field in the UI for Authorization Code Grant.	query	boolean	
redirect_uri		The URI that you want users to be redirected to after entering valid credentials during an Implicit or Authorization Code grant. The Authentication API includes this as part of the URI it returns in the 'Location' header.	query	string	true
response_type		The response type to let the Authentication API know which grant flow you're using. Possible values are code for Authorization Code Grant or token for Implicit Grant. For more information about this parameter, see Response Type.	query	string	true

Name	Default	Description	Parameter Type	Data Type	Required
scope		The scope of the access request. The Authentication API supports only the * value.	query	string	

## Responses

Code	Reason
302	Found
"string"	
401	Unauthorized

## Usage

```
curl -X GET
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"
```

```
"https://api-demo.com/auth/v3/oauth/authorize?client_id=string&hideTenant=true&redirect_uri=string&response_type=string>ope=string"
```

POST	/oauth/token Retrieve access token
------	---------------------------------------

Retrieve an access token for the Authorization Code Grant type, which is which is currently the only type supported by the Authentication API. For more information, see Token Endpoint. **Note:** For the optional scope parameter, the API supports only the \* value.

## Parameters

Name	Default	Description	Parameter Type	Data Type	Required
Accept		The media type the Authentication API should use for the response. For example: Accept: application/x-www-form-urlencoded	header	string	
Authorization		Basic authorization. For example:	header	string	

Name	Default	Description	Parameter Type	Data Type	Required
		Authorization: Basic Y3..MQ==			
client_id		The ID of the application or service that is registered as the client. You'll need to get this value from your Engage Cloud representative.	formData	string	
code		Authorization code, see Access Token Request for details.	formData	string	
grant_type		The grant type you use to implement authentication.	formData	string	true
password		The agent's password.	formData	string	
refresh_token		See Refresh Token for details.	formData	string	
scope		The scope of the access request. The Authentication API supports only the * value.	formData	string	
username		The agent's username.	formData	string	

## Responses

Code	Reason						
200	Ok						
<pre>{   "access_token": "string",   "expires_in": 0,   "refresh_token": "string",   "scope": "string",   "token_type": "string" }</pre>	<table border="1"> <thead> <tr> <th colspan="2">DefaultOAuth2AccessToken</th> </tr> </thead> <tbody> <tr> <td>access_token</td> <td>(string): The access token.</td> </tr> <tr> <td>expires_in</td> <td>(integer):</td> </tr> </tbody> </table>	DefaultOAuth2AccessToken		access_token	(string): The access token.	expires_in	(integer):
DefaultOAuth2AccessToken							
access_token	(string): The access token.						
expires_in	(integer):						

Code	Reason												
	<table border="1"> <tr> <td data-bbox="812 296 1128 417"></td> <td data-bbox="1130 296 1459 417">The time, in seconds, before the token expiration.</td> </tr> <tr> <td data-bbox="812 417 1128 527">refresh_token</td> <td data-bbox="1130 417 1459 527">(string): The refresh token.</td> </tr> <tr> <td data-bbox="812 527 1128 636">scope</td> <td data-bbox="1130 527 1459 636">(string): The scope of the token.</td> </tr> <tr> <td data-bbox="812 636 1128 785">token_type</td> <td data-bbox="1130 636 1459 785">(string): The type of access token — always 'bearer'.</td> </tr> </table>		The time, in seconds, before the token expiration.	refresh_token	(string): The refresh token.	scope	(string): The scope of the token.	token_type	(string): The type of access token — always 'bearer'.				
	The time, in seconds, before the token expiration.												
refresh_token	(string): The refresh token.												
scope	(string): The scope of the token.												
token_type	(string): The type of access token — always 'bearer'.												
400	Error as specified by standard (username/password is wrong, for example)												
<pre data-bbox="186 940 495 1140"> {   "status": {     "code": 0,     "detail": {     },     "message": "string"   } } </pre>	<table border="1"> <tr> <td colspan="2" data-bbox="812 888 1459 951">ResponseStatus</td> </tr> <tr> <td data-bbox="812 951 1128 993">code</td> <td data-bbox="1130 951 1459 993">(integer):</td> </tr> <tr> <td data-bbox="812 993 1128 1035">detail</td> <td data-bbox="1130 993 1459 1035">(object):</td> </tr> <tr> <td data-bbox="812 1035 1128 1077">message</td> <td data-bbox="1130 1035 1459 1077">(string):</td> </tr> <tr> <td colspan="2" data-bbox="812 1077 1459 1119">ErrorResponse</td> </tr> <tr> <td data-bbox="812 1119 1128 1184">status</td> <td data-bbox="1130 1119 1459 1184">(ResponseStatus):</td> </tr> </table>	ResponseStatus		code	(integer):	detail	(object):	message	(string):	ErrorResponse		status	(ResponseStatus):
ResponseStatus													
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detail	(object):												
message	(string):												
ErrorResponse													
status	(ResponseStatus):												
401	Unauthorized												
<pre data-bbox="186 1308 495 1507"> {   "status": {     "code": 0,     "detail": {     },     "message": "string"   } } </pre>	<table border="1"> <tr> <td colspan="2" data-bbox="812 1255 1459 1318">ResponseStatus</td> </tr> <tr> <td data-bbox="812 1318 1128 1360">code</td> <td data-bbox="1130 1318 1459 1360">(integer):</td> </tr> <tr> <td data-bbox="812 1360 1128 1402">detail</td> <td data-bbox="1130 1360 1459 1402">(object):</td> </tr> <tr> <td data-bbox="812 1402 1128 1444">message</td> <td data-bbox="1130 1402 1459 1444">(string):</td> </tr> <tr> <td colspan="2" data-bbox="812 1444 1459 1486">ErrorResponse</td> </tr> <tr> <td data-bbox="812 1486 1128 1551">status</td> <td data-bbox="1130 1486 1459 1551">(ResponseStatus):</td> </tr> </table>	ResponseStatus		code	(integer):	detail	(object):	message	(string):	ErrorResponse		status	(ResponseStatus):
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code	(integer):												
detail	(object):												
message	(string):												
ErrorResponse													
status	(ResponseStatus):												
403	Forbidden												
<pre data-bbox="186 1675 397 1791"> {   "status": {     "code": 0,     "detail": {     },   }, } </pre>	<table border="1"> <tr> <td colspan="2" data-bbox="812 1623 1459 1686">ResponseStatus</td> </tr> <tr> <td data-bbox="812 1686 1128 1728">code</td> <td data-bbox="1130 1686 1459 1728">(integer):</td> </tr> <tr> <td data-bbox="812 1728 1128 1791">detail</td> <td data-bbox="1130 1728 1459 1791">(object):</td> </tr> </table>	ResponseStatus		code	(integer):	detail	(object):						
ResponseStatus													
code	(integer):												
detail	(object):												

Code	Reason						
<pre> {   "message": "string" } </pre>	<table border="1"> <tr> <td>message</td> <td>(string):</td> </tr> <tr> <td colspan="2">ErrorResponse</td> </tr> <tr> <td>status</td> <td>(ResponseStatus):</td> </tr> </table>	message	(string):	ErrorResponse		status	(ResponseStatus):
message	(string):						
ErrorResponse							
status	(ResponseStatus):						
503	Service unavailable						

## Usage

```

curl -X POST
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"

```

"https://api-demo.com/auth/v3/oauth/token?"

GET	/openid/userinfo Get OpenID user information by access token
-----	---

Get information about a user by their OAuth 2 access token.

## Parameters

Name	Default	Description	Parameter Type	Data Type	Required
Authorization		The OAuth 2 bearer access token you received from /auth/v3/oauth/token. For example: Authorization: bearer a4b5da75-a584-4053-9227-0f0ab23ff06e	header	string	true

## Responses

Code	Reason										
200	Ok										
<pre> {   "aud": "string",   "authorities": [     {       "name": "string",       "privileges": [       ]     }   ],   "contact_center_id": "string",   "dbid": 0, </pre>	<table border="1"> <tr> <td colspan="2">UserRole</td> </tr> <tr> <td>name</td> <td>(string):</td> </tr> <tr> <td>privileges</td> <td>(array:string):</td> </tr> <tr> <td colspan="2">OpenIdUserInfo</td> </tr> <tr> <td>aud</td> <td>(string): OpenID Connect 'aud' claim. This is present if user authenticated with openid scope.</td> </tr> </table>	UserRole		name	(string):	privileges	(array:string):	OpenIdUserInfo		aud	(string): OpenID Connect 'aud' claim. This is present if user authenticated with openid scope.
UserRole											
name	(string):										
privileges	(array:string):										
OpenIdUserInfo											
aud	(string): OpenID Connect 'aud' claim. This is present if user authenticated with openid scope.										

Code	Reason	
<pre> "email": "string", "environment_id": "string", "family_name": "string", "given_name": "string", "properties": {   "": "" }, "sub": "string", "user_name": "string" } </pre>	<p><b>authorities</b></p>	<p>(array:UserRole):          Authorities assigned to the user.</p>
	<p><b>contact_center_id</b></p>	<p>(string):          OpenID Connect 'aud' claim. This is present if user authenticated with openid scope.</p>
	<p><b>dbid</b></p>	<p>(integer):          The DBID of the corresponding user record in Configuration Server. This is present if the user belongs to a contact center.</p>
	<p><b>email</b></p>	<p>(string):          OpenID Connect 'email' claim. This is present if user authenticated with openid scope.</p>
	<p><b>environment_id</b></p>	<p>(string):          OpenID Connect 'environment_id' claim. This is present if user authenticated with openid scope.</p>
	<p><b>family_name</b></p>	<p>(string):          OpenID Connect 'family_name' (last name) claim. This is present if user authenticated with openid scope.</p>
	<p><b>given_name</b></p>	<p>(string):          OpenID Connect 'given_name' (first name) claim. This is present if user authenticated with openid scope.</p>
	<p><b>properties</b></p>	<p>(object):          The user's properties</p>
	<p><b>sub</b></p>	<p>(string):          OpenID Connect 'sub' claim. This is present if user</p>

Code	Reason				
	<table border="1"> <tr> <td></td> <td>authenticated with openid scope.</td> </tr> <tr> <td>user_name</td> <td>(string): OpenID Connect 'aud' claim. This is present if user authenticated with openid scope.</td> </tr> </table>		authenticated with openid scope.	user_name	(string): OpenID Connect 'aud' claim. This is present if user authenticated with openid scope.
	authenticated with openid scope.				
user_name	(string): OpenID Connect 'aud' claim. This is present if user authenticated with openid scope.				
401	Unauthorized				
503	Service unavailable				

## Usage

```
curl -X GET
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"

"https://api-demo.com/auth/v3/openid/userinfo?"
```

GET	/ping Check connection
-----	---------------------------

Return 200 if user is authenticated otherwise 403.

## Responses

Code	Reason																						
200	Ok																						
<pre>{   "data": {   },   "errors": [     {       "status": {         "code": 0,         "detail": {         },         "message": "string"       }     }   ],   "path": "string",   "status": {     "code": 0,     "detail": {     },     "message": "string"   } }</pre>	<table border="1"> <tr> <td colspan="2">ResponseStatus</td> </tr> <tr> <td>code</td> <td>(integer):</td> </tr> <tr> <td>detail</td> <td>(object):</td> </tr> <tr> <td>message</td> <td>(string):</td> </tr> <tr> <td colspan="2">ErrorResponse</td> </tr> <tr> <td>status</td> <td>(ResponseStatus):</td> </tr> <tr> <td colspan="2">ApiResponse</td> </tr> <tr> <td>data</td> <td>(object):</td> </tr> <tr> <td>errors</td> <td>(array:ErrorResponse):</td> </tr> <tr> <td>path</td> <td>(string):</td> </tr> <tr> <td>status</td> <td>(ResponseStatus):</td> </tr> </table>	ResponseStatus		code	(integer):	detail	(object):	message	(string):	ErrorResponse		status	(ResponseStatus):	ApiResponse		data	(object):	errors	(array:ErrorResponse):	path	(string):	status	(ResponseStatus):
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ApiResponse																							
data	(object):																						
errors	(array:ErrorResponse):																						
path	(string):																						
status	(ResponseStatus):																						

Code	Reason
403	Prohibited
503	Service unavailable

## Usage

```
curl -X GET
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"
```

```
"https://api-demo.com/auth/v3/ping?"
```

GET	/sign-out Sign-out a logged in user
-----	--

Sign-out the current user and invalidate either the current token or all tokens associated with the user.

## Parameters

Name	Default	Description	Parameter Type	Data Type	Required
Authorization		The OAuth 2 bearer access token you received from /auth/v3/oauth/token. For example: Authorization: bearer a4b5da75-a584-4053-9227-0f0ab23ff06e	header	string	true
global		Specifies whether to invalidate all tokens for the current user (true) or only the current token (false).	query	boolean	
redirectUri		Specifies the URI where the browser is redirected after sign-out is successful.	query	string	

## Responses

Code	Reason
200	Ok
{	ResponseStatus

Code	Reason																				
<pre> "data": { }, "errors": [   {     "status": {       "code": 0,       "detail": {       },       "message": "string"     }   } ], "path": "string", "status": {   "code": 0,   "detail": {   },   "message": "string" } } </pre>	<table border="1"> <tr> <td>code</td> <td>(integer):</td> </tr> <tr> <td>detail</td> <td>(object):</td> </tr> <tr> <td>message</td> <td>(string):</td> </tr> <tr> <td>ErrorResponse</td> <td></td> </tr> <tr> <td>status</td> <td>(ResponseStatus):</td> </tr> <tr> <td>ApiResponse</td> <td></td> </tr> <tr> <td>data</td> <td>(object):</td> </tr> <tr> <td>errors</td> <td>(array:ErrorResponse):</td> </tr> <tr> <td>path</td> <td>(string):</td> </tr> <tr> <td>status</td> <td>(ResponseStatus):</td> </tr> </table>	code	(integer):	detail	(object):	message	(string):	ErrorResponse		status	(ResponseStatus):	ApiResponse		data	(object):	errors	(array:ErrorResponse):	path	(string):	status	(ResponseStatus):
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data	(object):																				
errors	(array:ErrorResponse):																				
path	(string):																				
status	(ResponseStatus):																				
401	Unauthorized																				
503	Service unavailable																				

## Usage

```

curl -X GET
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"

```

"https://api-demo.com/auth/v3/sign-out?global=true&redirectUri=string"

POST	/sign-out Sign-out a logged in user
------	--

Sign-out the current user and invalidate either the current token or all tokens associated with the user.

## Parameters

Name	Default	Description	Parameter Type	Data Type	Required
Authorization		The OAuth 2 bearer access token you received from /auth/v3/oauth/token. For example: Authorization: bearer a4b5da75-a584-4053-9227-0f0ab23ff06e	header	string	true
global		Specifies whether to	query	boolean	

Name	Default	Description	Parameter Type	Data Type	Required
		invalidate all tokens for the current user (true) or only the current token (false).			

## Responses

Code	Reason																						
200	Ok																						
<pre> {   "data": {   },   "errors": [     {       "status": {         "code": 0,         "detail": {         },         "message": "string"       }     }   ],   "path": "string",   "status": {     "code": 0,     "detail": {     },     "message": "string"   } } </pre>	<table border="1"> <thead> <tr> <th colspan="2">ResponseStatus</th> </tr> </thead> <tbody> <tr> <td>code</td> <td>(integer):</td> </tr> <tr> <td>detail</td> <td>(object):</td> </tr> <tr> <td>message</td> <td>(string):</td> </tr> <tr> <th colspan="2">ErrorResponse</th> </tr> <tr> <td>status</td> <td>(ResponseStatus):</td> </tr> <tr> <th colspan="2">ApiResponse</th> </tr> <tr> <td>data</td> <td>(object):</td> </tr> <tr> <td>errors</td> <td>(array:ErrorResponse):</td> </tr> <tr> <td>path</td> <td>(string):</td> </tr> <tr> <td>status</td> <td>(ResponseStatus):</td> </tr> </tbody> </table>	ResponseStatus		code	(integer):	detail	(object):	message	(string):	ErrorResponse		status	(ResponseStatus):	ApiResponse		data	(object):	errors	(array:ErrorResponse):	path	(string):	status	(ResponseStatus):
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data	(object):																						
errors	(array:ErrorResponse):																						
path	(string):																						
status	(ResponseStatus):																						
401	Unauthorized																						
503	Service unavailable																						

## Usage

```

curl -X POST
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"

```

"https://api-demo.com/auth/v3/sign-out?global=true"

GET	/userinfo Get user information by access token
-----	---

Get information about a user by their OAuth 2 access token.

### Parameters

Name	Default	Description	Parameter Type	Data Type	Required
Authorization		The OAuth 2 bearer access token. For example: Authorization: bearer a4b5da75-a584-4053-9227-0f0ab23ff06e	header	string	true

## Responses

Code	Reason																				
200	Ok																				
<pre>{   "authorities": [     {       "name": "string",       "privileges": [       ]     }   ],   "cmeUserName": "string",   "contactCenterId": "string",   "dbid": 0,   "environmentId": "string",   "loginName": "string",   "properties": {     "": ""   },   "username": "string" }</pre>	<table border="1"> <thead> <tr> <th colspan="2">UserRole</th> </tr> </thead> <tbody> <tr> <td>name</td> <td>(string):</td> </tr> <tr> <td>privileges</td> <td>(array:string):</td> </tr> <tr> <th colspan="2">CloudUserDetails</th> </tr> <tr> <td>authorities</td> <td>(array:UserRole): Authorities assigned to the user.</td> </tr> <tr> <td>cmeUserName</td> <td>(string): The username in Configuration Server. This property is not set for users who aren't in Configuration Server (for example, applications/services, cloud system admin and so on.)</td> </tr> <tr> <td>contactCenterId</td> <td>(string): The ID of the contact center the user belongs to (if any).</td> </tr> <tr> <td>dbid</td> <td>(integer): The DBID of the corresponding user record in Configuration Server. This is present if the user belongs to a contact center.</td> </tr> <tr> <td>environmentId</td> <td>(string): The ID of the Genesys environment the user belongs to (if any).</td> </tr> <tr> <td>loginName</td> <td>(string):</td> </tr> </tbody> </table>	UserRole		name	(string):	privileges	(array:string):	CloudUserDetails		authorities	(array:UserRole): Authorities assigned to the user.	cmeUserName	(string): The username in Configuration Server. This property is not set for users who aren't in Configuration Server (for example, applications/services, cloud system admin and so on.)	contactCenterId	(string): The ID of the contact center the user belongs to (if any).	dbid	(integer): The DBID of the corresponding user record in Configuration Server. This is present if the user belongs to a contact center.	environmentId	(string): The ID of the Genesys environment the user belongs to (if any).	loginName	(string):
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401	Unauthorized						
503	Service unavailable						

## Usage

```
curl -X GET
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"

"https://api-demo.com/auth/v3/userinfo?"
```