

GENESYS

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Service Client API Reference

Media namespace

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Learn about the Media namespace methods and type definitions in the Service Client API.

Methods

The Media namespace includes the following methods:

- getMediaList
- getMediaByName
- setState

getMediaList

Signature	$getMediaList(succeeded, failed) \rightarrow \{Array.\}$		
Description	Get the list of media with attributes.		
Parameters	Name	Туре	Description
	succeeded	function	A function called when the operation succeeds.
	failed	function	A function called when the operation fails.
Returns	Array.		

${\sf getMediaByName}$

Get the media att	ributes.	
Name	Туре	Description
name	string	The media name.
succeeded	function	A function called when the operation succeeds.
failed	function	A function
	name	name string succeeded function

Signature	getMediaByName(name, succeeded, failed)		
	Name	Туре	Description
			called when the operation fails.

setState

Signature	setState(name, stateOperationName, succeeded, failed)		
Description	Sets the media state.		
	Name	Туре	Description
	name	string	The media name.
Parameters	stateOperation	Nætn é ng	An operationName from the agent states list. See State.
	succeeded	function	A function called when the operation succeeds.
	failed	function	A function called when the operation fails.

Type definitions

The Media namespace includes the following object types:

- Media
- State
- Device

Media

Description	Represents the JSON structure of a media.
Туре	Object

Description	Represents the JSON structure of a media.		
Properties	Name	Туре	Description
	name	string	The media name.
	state	media.State	The media state object.

State

* States that are limited to an event and can't be applied by code

Device

Description	Represents the JSON structure of a media.		
Туре	Object		
	Name	Туре	Description
	number	string	The phone number configured for an agent - the physical DN.
			Note : This property is applicable only for voice data.
Properties		oneNu shibie g	The dynamic phone number configured for the agent for the session.
	dynamicPhoneN		Note: This property is applicable only for voice data. This property is applicable only when there is an alternate phone number and applicable for the current session only.