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Digital Channels Developer's Guide

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Find information about how to develop using the Digital Channels APIs.

Related documentation:

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Digital Channels provides APIs you can use to build custom chat applications and deliver messages between Digital Channels and third-party services such as SMS or email.

Developer tasks

Explore these topics for examples of how to use the Digital Channels APIs.

- Genesys Widgets: Close the chat when an agent disconnects
- Persistent Chat across Different Domains

Digital Channels APIs

Learn more about the Digital Channels APIs on the Genesys Multicloud CX Developer Center.

- Consumer Messaging API
 - Third-Party Messaging API
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