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## Digital Channels Private Edition Guide

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Find links to all the topics in this guide.

**Related documentation:**

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**Early Adopter Program**

Genesys Multicloud CX private edition is being released to pre-approved customers as part of the Early Adopter Program. Please note that the documentation and the product are subject to change. For more details about the program, please contact your Genesys representative.

Digital Channels is a service available with the Genesys Multicloud CX private edition offering.

## Overview

Learn more about Digital Channels, its architecture, and how to support high availability and disaster recovery.

- About Digital Channels
- Architecture
- High availability and disaster recovery

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## Configure and deploy

Find out how to configure and deploy Digital Channels.

- Before you begin
- Configure Digital Channels
- Deploy Digital Channels
- Upgrade, rollback, or uninstall Digital Channels

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## Integrate and provision

Learn how to integrate with the tenant and provision API keys and SMS.

- Pre-configure tenant objects
- Enable a tenant for Digital Channels
- Provision API keys
- Provision SMS

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## Observability

Learn how to monitor Digital Channels with metrics and logging.

- Observability in Digital Channels
- Digital Channels metrics and alerts