

# **GENESYS**

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# Digital Channels Private Edition Guide

Provisioning overview

## Contents

• 1 Auto tenant provisioning

Learn about the steps involved in provisioning Digital Channels.

### **Related documentation:**

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#### RSS:

• For private edition

After you configure and deploy Digital Channels, you must complete a number of provisioning steps to enable Digital Channels to work with other Genesys services.

- 1. Pre-configure tenant objects
- 2. Enable a tenant for Digital Channels
- 3. Provision API keys
- 4. Setting up Integration for Inbound and Outbound SMS (optional)
- 5. Setting up Integration for Outbound Email Campaigns (optional)