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# Digital Channels Administrator's Guide

4/24/2024

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## Related documentation:

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### Get started with Digital Channels

Find out how to get started with Digital Channels.

- Getting started with Advanced Chat
- Configure Agent UI

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### Set up Messaging Channels

Learn how to set up Facebook, Twitter, WhatsApp, and SMS.

- Set up Facebook and Twitter
- Set up WhatsApp
- Integrate with Genesys Hub
- Create Service Channel
- Set up SMS

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### Digital Channels Admin

Learn about the administrator features available for Digital Channels Admin .

- Manage PII
  - Manage standard responses
  - Manage field codes
  - Manage custom variables
  - Manage API keys
  - Tenant Settings
  - Manage SMS Keywords
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## Related documentation

Learn about how email works in Genesys Multicloud CX.

- [How email works](#)
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