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# Digital Channels Administrator's Guide

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Find out how to get started with Digital Channels Admin.

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## Get Started with Digital Channels Administrator

Digital Channels Administrators have full access to the admin settings for Digital Channels, which includes the ability to manage:

- PII
- Standard Responses
- Field Codes
- Custom Variables
- API Keys
- Tenant Settings
- SMS keywords

## Access Digital Channels Admin

Log in to your Genesys Portal to access Digital Channels Administrator. Click the Digital Channels Administrator icon and enter your username and password.



### Important

To access Digital Channel Admin interface, the agent must belong to *Administrators* or *Nexus Administrators* access groups.