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Callback Administrator's Guide

[Registering for access to statistics](#)

12/8/2025

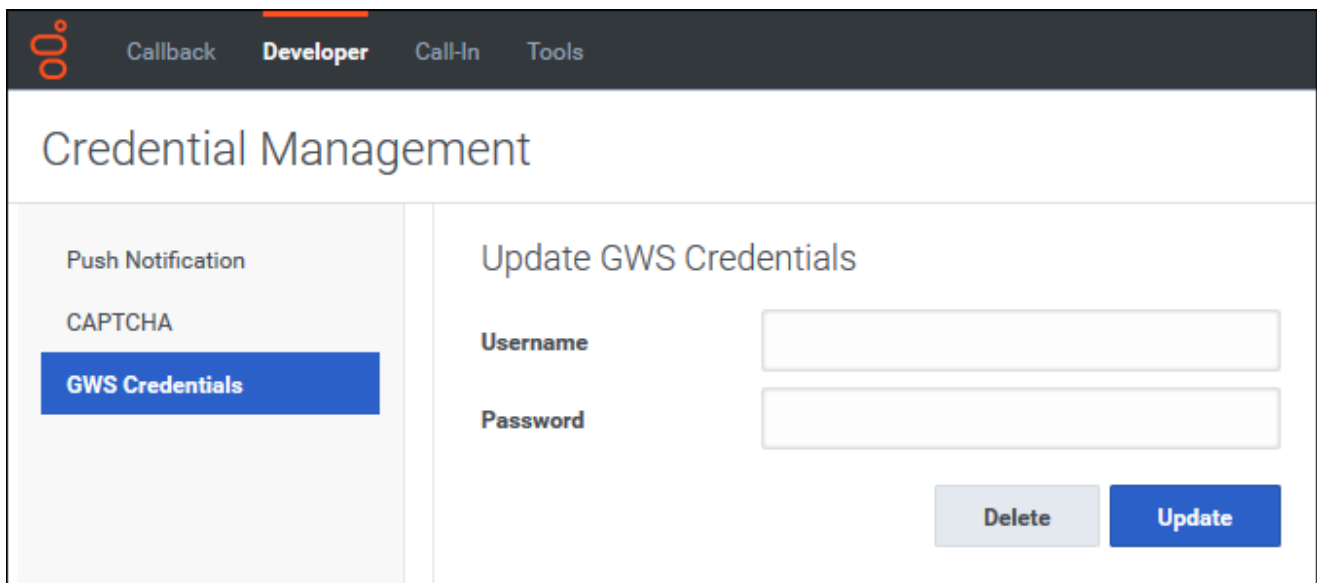


- Developer

Register your credentials to use Callback's Statistics API.

Related documentation:

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The screenshot shows the Callback Developer interface. At the top is a dark navigation bar with the Callback logo and links for 'Callback', 'Developer' (which is highlighted), 'Call-In', and 'Tools'. Below the navigation bar is the 'Credential Management' section. On the left is a sidebar with three tabs: 'Push Notification', 'CAPTCHA', and 'GWS Credentials' (which is selected and highlighted in blue). The main content area is titled 'Update GWS Credentials' and contains two input fields labeled 'Username' and 'Password'. At the bottom right of this area are two buttons: 'Delete' (light blue) and 'Update' (blue).

To retrieve GWS statistics information through Callback's Statistics API, you must first register your credentials on the **Credential Management > GWS Credentials** tab.

For additional information about the Callback APIs, see Genesys Multicloud CX REST APIs and tutorials for Callback.