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Callback Administrator's Guide

[Registering for access to statistics](#)

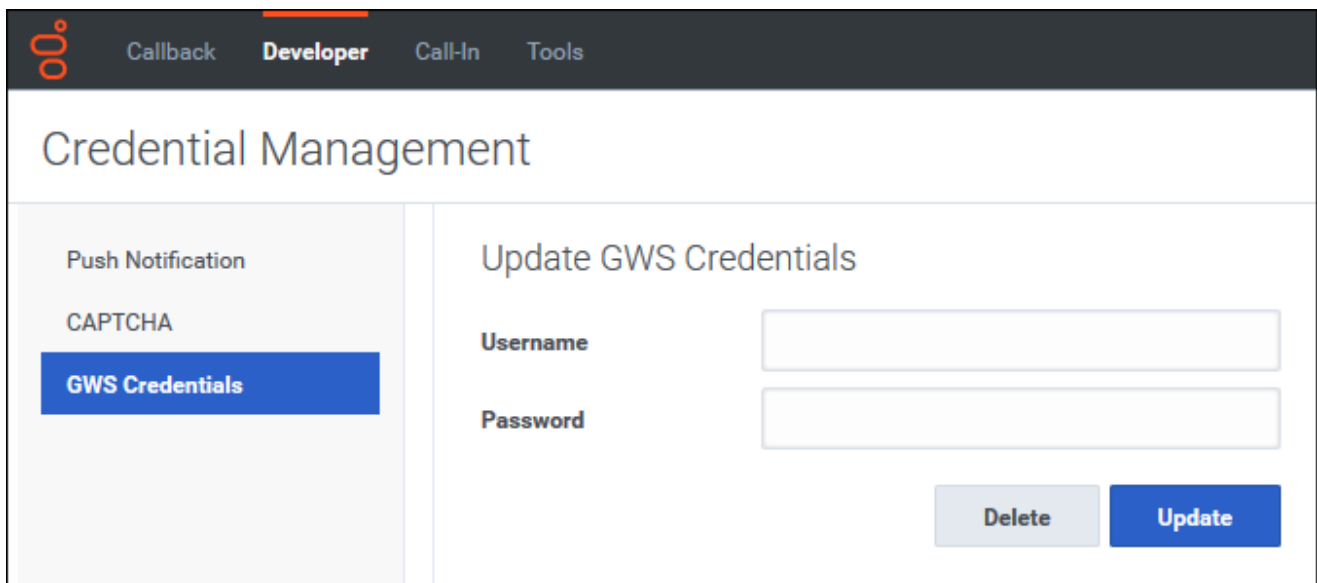


- Developer

Register your credentials to use Callback's Statistics API.

Related documentation:

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The screenshot shows the 'Credential Management' interface. The navigation bar includes 'Callback', 'Developer', 'Call-In', and 'Tools'. The main heading is 'Credential Management'. The left sidebar has 'Push Notification', 'CAPTCHA', and 'GWS Credentials' (selected). The main content area is titled 'Update GWS Credentials' and contains two input fields: 'Username' and 'Password'. Below the fields are two buttons: 'Delete' and 'Update'.

To retrieve GWS statistics information through Callback's Statistics API, you must first register your credentials on the **Credential Management > GWS Credentials** tab.

For additional information about the Callback APIs, see Genesys Multicloud CX REST APIs and tutorials for Callback.