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Callback Administrator's Guide

[Registering for access to statistics](#)



- Developer

Register your credentials to use Callback's Statistics API.

Related documentation:

[Callback](#)[Developer](#)[Call-In](#)[Tools](#)

Credential Management

[Push Notification](#)[CAPTCHA](#)[GWS Credentials](#)

Update GWS Credentials

Username**Password**[Delete](#)[Update](#)

To retrieve GWS statistics information through Callback's Statistics API, you must first register your credentials on the **Credential Management > GWS Credentials** tab.

For additional information about the Callback APIs, see Genesys Multicloud CX REST APIs and tutorials for Callback.