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Workspace Web Edition Private Edition Guide

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Related documentation:

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RSS:

- [For private edition](#)

Workspace Web Edition is a service available with the Genesys Multicloud CX private edition offering.

Overview

Learn more about Workspace Web Edition, its architecture, and how to support high availability and disaster recovery.

- [About Workspace Web Edition](#)
- [Architecture](#)
- [High availability and disaster recovery](#)

Configure and deploy

Find out how to configure and deploy Workspace Web Edition.

- [Before you begin](#)
- [Configure Workspace Web Edition](#)
- [Provision Workspace Web Edition](#)
- [Deploy Workspace Web Edition](#)

Upgrade, roll back, or uninstall

Find out how to upgrade, roll back, or uninstall Workspace Web Edition.

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- Upgrade, rollback, or uninstall Workspace Web Edition
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Observability

Learn how to monitor Workspace Web Edition with metrics and logging.

- Observability in Workspace Web Edition
 - Workspace Web Edition metrics and alerts
 - Logging
-

Feature Configuration

Learn how to configure specific application features.

- Agent Assist integration
 - Rich message support in History views
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