

# **GENESYS**

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# Workspace Web Edition Private Edition Guide

Workspace Web Edition metrics and alerts

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Find the metrics No results exposes and the alerts defined for No results.

#### **Related documentation:**

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| Service                  | CRD or annotations?  | Port   | Endpoint/Selector | Metrics<br>update<br>interval |
|--------------------------|--|--|-------------------|-------------------------------|
| Workspace Web<br>Edition | N/A  | cAdvisor port<br>(not specific to<br>the WWE<br>container) | N/A               | N/A                           |
|                          | All the WWE Service metrics are standard Kubernetes metrics as delivered by a standard Kubernetes metrics service. |  |                   |                               |

### Metrics

All the WWE Service metrics are standard Kubernetes metrics as delivered by a standard Kubernetes metrics service. These can apply to any similar pod. The WWE container does not expose any Prometheus endpoint that would expose service-defined metrics.

You can query Prometheus directly to see all the available system metrics exposed by WWE. The following metrics are likely to be particularly useful:

- · container cpu usage seconds total
- container\_fs\_reads\_bytes\_total
- · container memory working set bytes
- container\_network\_receive\_bytes\_total
- container\_network\_transmit\_bytes\_total
- kube\_pod\_container\_status\_ready
- · kube pod container status restarts total

For information about standard system metrics to use to monitor services, see System metrics.

For information about standard metrics to monitor Genesys Web services, see [[GWS/Current/GWSPEGuide/GWSMetrics#Metrics|]].

| Metric and description | Metric details | Indicator of |
|------------------------|----------------|--------------|
|------------------------|----------------|--------------|

| Alerts   |  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|--|
| No alerts are defined for Workspace Web Edition. |  |  |  |  |  |  |  |
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