GENESYS

Workspace Web Edition Private Edition Guide

Provision Workspace Web Edition

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- Administrator

Learn how to provision Workspace Web Edition.

Related documentation:
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RSS:
- For private edition

Workspace Web Edition configuration in Agent Setup

Use Agent Setup to configure your contact center, provision agents, and set up Workspace Web Edition.

Tenant provisioning

All Workspace Web Edition functionality are provisioned using Agent Setup, including the creation of Agents.

Provisioning WWE Ingress in AKS

Create or download the wwe-ingress.yaml file

Use the following **wwe-ingress.yaml** file template to create an ingress for WWE, adjusting the namespace according to your deployment):

```
apiVersion: extensions/v1beta1
kind: Ingress
metadata:
  name: wwe-ingress
  namespace: wwe
  annotations:
    # add an annotation indicating the issuer to use.
    cert-manager.io/cluster-issuer: "selfsigned-cluster-issuer"
    # Custom annotations for NGINX Ingress Controller
    kubernetes.io/ingress.class: "nginx"
    nginx.ingress.kubernetes.io/ssl-redirect: "false"
```

```
    nginx.ingress.kubernetes.io/use-regex: "true"
spec:
  rules:
  - host: wwe.test.dev
    http:
      paths:
        - path: /.*
          backend:
            serviceName:   wwe-wwe-nginx
            servicePort: 80
  tls:
  - hosts:
    - wwe.test.dev
    secretName: wwe-ingress-cert
```

Apply the yaml file to your namespace

Use the following command to apply the yaml ingress file you created to your namespace:

```
$ kubectl apply -f wwe-ingress.yaml -n wwe
```