GENESYS™

Workspace Web Edition Private Edition Guide

Logging

6/8/2026

Learn how to store logs for Workspace Web Edition.

Related documentation:

-
-
-
-

RSS:

- For private edition

The Workspace Web Edition service is based on NGINX instances, to server static web resources, to browsers. The NGINX logs, including access logs, are configured to log to **stdout** and are centralized into the logging platform like the other Multicloud services.

The Workspace Web Edition web application running in the agent's browser uses the Telemetry service to capture logs centrally. Refer to the Telemetry Service Private Edition Guide.

Refer to Logging overview and approaches for information about suite-level logging.