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Workspace Web Edition Private Edition Guide

[Deploy Workspace Web Edition](#)

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Contents

- 1 Assumptions
- 2 Deploying in GKE
 - 2.1 Prerequisites for GKE
 - 2.2 Environment Preparation for GKE
 - 2.3 WWE installation on GKE
 - 2.4 Provisioning WWE Ingress on GKE
- 3 Deploy in Kubernetes on OpenShift
 - 3.1 Log in to the cluster
 - 3.2 Select your WWE Project
 - 3.3 Render the templates
 - 3.4 Deploy WWE
 - 3.5 Check the deployment
 - 3.6 Expose the WWE service
 - 3.7 Validate the deployment
- 4 Deploy in AKS
 - 4.1 Prerequisites
 - 4.2 Login to AKS cluster
 - 4.3 Connect to cluster
 - 4.4 Environment preparation
 - 4.5 WWE Installation

Learn how to deploy Workspace Web Edition (WWE) into a private edition environment.

Related documentation:

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RSS:

- [For private edition](#)

Assumptions

- The instructions on this page assume you are deploying the service in a service-specific namespace, named in accordance with the requirements on [Creating namespaces](#). If you are using a single namespace for all private edition services, replace the namespace element in the commands on this page with the name of your single namespace or project.
- Similarly, the configuration and environment setup instructions assume you need to create namespace-specific (in other words, service-specific) secrets. If you are using a single namespace for all private edition services, you might not need to create separate secrets for each service, depending on your credentials management requirements. However, if you do create service-specific secrets in a single namespace, be sure to avoid naming conflicts.

Important

Make sure to review [Before you begin](#) for the full list of prerequisites required to deploy Workspace Web Edition.

Deploying in GKE

Prerequisites for GKE

Secret configuration for pulling image

Connect to the cluster using Cloud SDK

Use the following command to connect to the cluster from the deployment host:

```
gcloud container clusters get-credentials --zone --project
```

Create the secret for accessing the jfrog registry

Use the following command to create the secret:

```
kubectl create secret docker-registry mycred  
--docker-  
--docker-username=  
--docker-password=  
--docker-email= -n wwe
```

Environment Preparation for GKE

Download the Helm charts

1. Download the WWE Helm charts from following repository: <https://pureengageuse1.jfrog.io/ui/login/>
2. Create the **override_values.yaml** with appropriate overrides from the following sample file for a sample deployment:

```
context:  
  envs:  
    optimizedConfig: false  
    gwsUrl: 'https://'
```

3. Enable and set Ingress with the appropriate hostname.
4. Set the value for **gwsUrl** applying the external gws url.

WWE installation on GKE

Log in to GKE cluster

Use the following command to connect to the GKE cluster using Cloud SDK from the deployment host:

```
gcloud container clusters get-credentials --zone --project
```

Create Namespace for WWE

Use the following command to create a new namespace for WWE:

```
kubectl create namespace wwe
```

Render the templates

To verify whether resources are getting created without issue, execute the following command to render templates without installing:

```
helm template --debug wwe ./wwe-nginx-9.0.5.tgz -f override_values.yaml -n wwe
```

Review the displayed Kubernetes descriptors. The values are generated from Helm templates and are based on settings from the **values.yaml** and **values-test.yaml** files. Ensure that no errors are displayed. Later, you will apply this configuration to your Kubernetes cluster.

Deploy WWE

Use the following command to deploy WWE:

```
helm install wwe ./wwe-nginx-9.0.5.tgz -f override_values.yaml -n wwe
```

This process takes several minutes. Wait until all objects are created and allocated, and the Kubernetes descriptors applied to the environment appear.

Verify the installation

Use the following command to check the installed Helm release:

```
helm list --all-namespaces
```

Use the following command to check the WWE objects created by Helm:

```
kubectl get all -n wwe
```

Verify that you can now access WWE at the following URL:

<http://wwe>.

Provisioning WWE Ingress on GKE

Create or download the `wwe-ingress.yaml` file

Use the following example template to create the **wwe-ingress.yaml** Ingress file for WWE. In this example template, the namespace is set specifically to **wwe**. Adjust the values needed for your deployment.

```
apiVersion: extensions/v1beta1
kind: Ingress
metadata:
  name: wwe-ingress
  namespace: wwe
  annotations:
    # add an annotation indicating the issuer to use.
    cert-manager.io/cluster-issuer: "selfsigned-cluster-issuer"
    # Custom annotations for NGINX Ingress Controller
    kubernetes.io/ingress.class: "nginx"
    nginx.ingress.kubernetes.io/ssl-redirect: "false"
    nginx.ingress.kubernetes.io/use-regexp: "true"
spec:
```

```
rules:
- host: wwe.test.dev
  http:
    paths:
      - path: /*
        backend:
          serviceName: wwe-wwe-nginx
          servicePort: 80
tls:
- hosts:
  - wwe.test.dev
  secretName: wwe-ingress-cert
```

Apply the yaml file to your namespace

Use the following command to apply the yaml file to your namespace:

```
kubectl apply -f wwe-ingress.yaml -n wwe
```

Deploy in Kubernetes on OpenShift

Log in to the cluster

Use the following command to log in to the cluster from the deployment host :

```
kubectl login --token --server
```

Select your WWE Project

Use the following command to select the default WWE project that was created as a prerequisite:

```
kubectl project wwe
```

Render the templates

To ensure that resources are created correctly, you can render the templates for debugging purposes without installing them. Use the following command to render the templates:

```
helm template --debug -f values.yaml wwe-helm wwe-nginx/
```

Kubernetes descriptors are displayed. The values are generated from Helm templates, based on settings from **values.yaml** and **values-test.yaml**. Ensure that no errors are displayed. This configuration is applied to your Kubernetes cluster.

Deploy WWE

Use the following command to deploy WWE:

```
helm install --debug --namespace wwe --create-namespace -f values.yaml wwe-helm wwe-nginx
```

This process takes several minutes. Wait until all objects are created and allocated, and the

Kubernetes descriptors applied to the environment appear.

Check the deployment

Use the following command to check the installed Helm release:

```
helm list --all-namespaces
```

Use the following command to check the status of the WWE project:

```
kubectl status
```

Use the following command to check the WWE objects created by Helm:

```
kubectl get all -n wwe
```

Expose the WWE service

Make WWE accessible from outside the cluster, using the standard HTTP port. Use the following command to expose the WWE service on OpenShift:

```
oc create route edge --service=wwe-helm-wwe-nginx --hostname=
```

Validate the deployment

Use the following command to verify that the new route is created in the WWE project on OpenShift:

```
oc get route -n wwe
```

The result should show details similar to the following:

NAME	HOST/PORT	PATH	SERVICES	PORT	TERMINATION	
WILDCARD						
wwe	wwe.apps.vce-c0.eps.genesys.com		wwe-helm-wwe-nginx	http	edge/Allow	None

where is the host name generated by Kubernetes.

Verify that you can access WWE at the following URL:

<http://wwe>.

Deploy in AKS

Prerequisites

Secret configuration for pulling image

Use the following commands to create the Secret for accessing the jfrog registry and map the secret to the default account:

```
kubectl create secret docker-registry mycred --docker-server=pureengageuse1-docker-multicloud.jfrog.io --docker-username= --docker-password= --docker-email=
```

Install the azure-cli based in you OS environment

Follow the instructions found in the following website to install the Azure CLI:

<https://docs.microsoft.com/en-us/cli/azure/install-azure-cli?view=azure-cli-latest>

Login to AKS cluster

```
$ az login
```

Connect to cluster

Use the following command to log in to the cluster from the deployment host:

```
$ az aks get-credentials --resource-group --name
```

Environment preparation

Create Namespace for WWE

Use the following command to create a new namespace for WWE:

```
$ kubectl create namespace wwe
```

Download the Helm charts

Download the WWE Helm charts from following repository: <https://pureengageuse1.jfrog.io/ui/login/>

Create the override file

Create the **override_values.yaml** file using the appropriate overrides based on the following sample:

```
context:
  envs:
    optimizedConfig: false
    gwsUrl: 'https://'
```

Note: Enable **ingress** and set it with an appropriate hostname. The value for **gwsUrl** must be set with the external gws url.

WWE Installation

Render the templates

To verify whether resources are getting created without issue, execute the following command to render templates without installing:

```
$ helm template --debug wwe ./wwe-nginx-9.0.5.tgz -f override_values.yaml -n wwe
```

Review the displayed Kubernetes descriptors. The values are generated from Helm templates and are based on settings from the **values.yaml** and **values-test.yaml** files. Ensure that no errors are displayed. Later, you will apply this configuration to your Kubernetes cluster.

Deploy WWE

Use the following command to deploy WWE:

```
$ helm install wwe ./wwe-nginx-9.0.5.tgz -f override_values.yaml -n wwe
```

This process takes several minutes. Wait until all objects are created and allocated, and the Kubernetes descriptors applied to the environment appear.

Verify the installation

Use the following command to check the installed Helm release:

```
$ helm list --all-namespaces
```

Use the following command to check the WWE objects created by Helm:

```
$ kubectl get all -n wwe
```

Execute the following helm status command:

```
$ kubectl status wwe -n wwe
```

```
LAST DEPLOYED: Mon Jun 20 10:21:25 2022
```

```
NAMESPACE: wwe
```

```
STATUS: deployed
```

```
REVISION: 2
```

```
TEST SUITE: None
```

Verify that you can now access wwe at the following URL:

<http://wwe>.