

GENESYS

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Interaction Server Private Edition Guide

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Related documentation:

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RSS:

• For private edition

Interaction Server is a service available with the Genesys Multicloud CX private edition offering.

Overview

Learn more about Interaction Server, its architecture, and how to support high availability and disaster recovery.

- · About Interaction Server
- Architecture
- · High availability and disaster recovery

Configure and deploy

Find out how to configure and deploy Interaction Server.

- Before you begin
- Configure Interaction Server
- · Provision Interaction Server
- · Deploy Interaction Server

Upgrade, roll back, or uninstall

Find out how to upgrade, roll back, or uninstall Interaction Server.

• Upgrade, rollback, or uninstall Interaction Server

Observability

Learn how to monitor Interaction Server with metrics and logging.

Logging