

GENESYS

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Interaction Server Private Edition Guide

Upgrade, rollback, or uninstall Interaction Server

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Learn how to upgrade, rollback or uninstall Interaction Server.

Related documentation:

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• For private edition

Upgrade Interaction Server

Update Docker image versions in the values file or get a new Helm chart. Then install it with the following command:

```
helm upgrade --install -f
```

Rollback Interaction Server

Set previous Docker image versions in the values file or get a previous Helm chart. Then install it with the following command:

```
helm upgrade --install -f
```

Uninstall Interaction Server

helm uninstall

Manually delete all external secrets, if needed.