



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Multicloud CX User Guide

Genesys Multicloud CX billing measurement definitions

6/14/2026

Contents

- 1 Billing measurement definitions

Provides Genesys Multicloud CX billing measurement definitions

Billing measurement definitions

Download the spreadsheet, available [here](#). The spreadsheet defines the measurements used in all Genesys Multicloud CX offers, including Private Edition, to determine consumption for billing purposes.

[Genesys Multicloud CX billing measurement definitions](#)