

## **GENESYS**

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# Genesys Web Services and Applications Private Edition Guide

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Find links to all the topics in this guide.

#### **Related documentation:**

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#### RSS:

For private edition

Genesys Web Services and Applications is a service available with the Genesys Multicloud CX private edition offering.

#### Overview

Learn more about Genesys Web Services and Applications and how to get started.

- About Genesys Web Services and Applications
- Architecture
- High availability and disaster recovery

## Configure and deploy

Find out how to configure and deploy Genesys Web Services and Applications.

- Before you begin
- Configure GWS Services
- Configure connections with TLS and authentication
- Deploy GWS Services
- · Deploy GWS Ingress
- Provision Genesys Web Services and Applications

### Upgrade, roll back, or uninstall

Find out how to upgrade, roll back, or uninstall Genesys Web Services and Applications.

• Upgrade, roll back, or uninstall

## Observability

Learn how to monitor Genesys Web Services and Applications with metrics and logging.

- [[GWS/Current/GWSPEGuide/Observability|]]
- [[GWS/Current/GWSPEGuide/GWSMetrics|]]
- [[GWS/Current/GWSPEGuide/WorkspaceMetrics|]]