Genesys Web Services and Applications Private Edition Guide

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Related documentation:
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RSS:
- For private edition

Genesys Web Services and Applications is a service available with the Genesys Multicloud CX private edition offering.

Overview

Learn more about Genesys Web Services and Applications and how to get started.

- About Genesys Web Services and Applications
- Architecture
- High availability and disaster recovery

Configure and deploy

Find out how to configure and deploy Genesys Web Services and Applications.

- Before you begin
- Configure GWS Services
- Configure connections with TLS and authentication
- Deploy GWS Services
- Deploy GWS Ingress
- Provision Genesys Web Services and Applications

Upgrade, roll back, or uninstall

Find out how to upgrade, roll back, or uninstall Genesys Web Services and Applications.

* Upgrade, roll back, or uninstall

Observability

Learn how to monitor Genesys Web Services and Applications with metrics and logging.

* [[GWS/Current/GWSPEGuide/Observability|]]
* [[GWS/Current/GWSPEGuide/GWSMetrics|]]
* [[GWS/Current/GWSPEGuide/WorkspaceMetrics|]]