

Web Services and Applications Private Edition Guide

9/19/2021

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Related documentation:

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Early Adopter Program

Genesys Engage cloud private edition is being released to pre-approved customers as part of the Early Adopter Program. Please note that the documentation and the product are subject to change. For more details about the program, please contact your Genesys representative.

Genesys Web Services and Applications is a service available with the Genesys Engage cloud private edition offering.

Overview

Learn more about Genesys Web Services and Applications and how to get started.

- About Genesys Web Services and Applications
- Architecture
- High availability and disaster recovery

Configure and deploy

Find out how to configure and deploy Genesys Web Services and Applications.

- Before you begin
- Configure Genesys Web Services and Applications
- Provision Genesys Web Services and Applications
- Deploy Genesys Web Services and Applications
- Deploy GWS Ingress
- Provision Agent Setup

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- Upgrade, rollback, or uninstall
-

Operations

Learn how to monitor Genesys Web Services and Applications with metrics and logging.

- Metrics
 - Logging
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