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Genesys Web Services and Applications Private Edition Guide

High availability and disaster recovery

9/15/2025

Find out how this service provides disaster recovery in the event the service goes down.

Related documentation:

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RSS:

- [For private edition](#)

Service	High Availability	Disaster Recovery	Where can you host this service?
Genesys Web Services and Applications	N = N (N+1)	Active-spare	Primary or secondary unit

See High Availability information for all services: High availability and disaster recovery