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Genesys Voice Platform Private Edition Guide

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Related documentation:

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RSS:

- [For private edition](#)

Genesys Voice Platform is a service available with the Genesys Multicloud CX private edition offering.

Overview

Learn more about Genesys Voice Platform, its architecture, and how to support high availability and disaster recovery.

- [About Genesys Voice Platform](#)
- [Architecture](#)
- [High availability and disaster recovery](#)

Configure and deploy

Find out how to configure and deploy Genesys Voice Platform.

- [Before you begin](#)
- [Configure Genesys Voice Platform](#)
- [Provision Genesys Voice Platform](#)
- [Deploy Genesys Voice Platform](#)
- [Upgrade, rollback, or uninstall Genesys Voice Platform](#)

Upgrade, roll back, or uninstall

Find out how to upgrade, roll back, or uninstall the Genesys Voice Platform services.

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- Upgrade, rollback, or uninstall Genesys Voice Platform
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Observability

Learn how to monitor Genesys Voice Platform with metrics and logging.

- Logging
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