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Genesys Voice Platform Private Edition Guide

Architecture - Service Discovery

6/6/2026

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Introduction

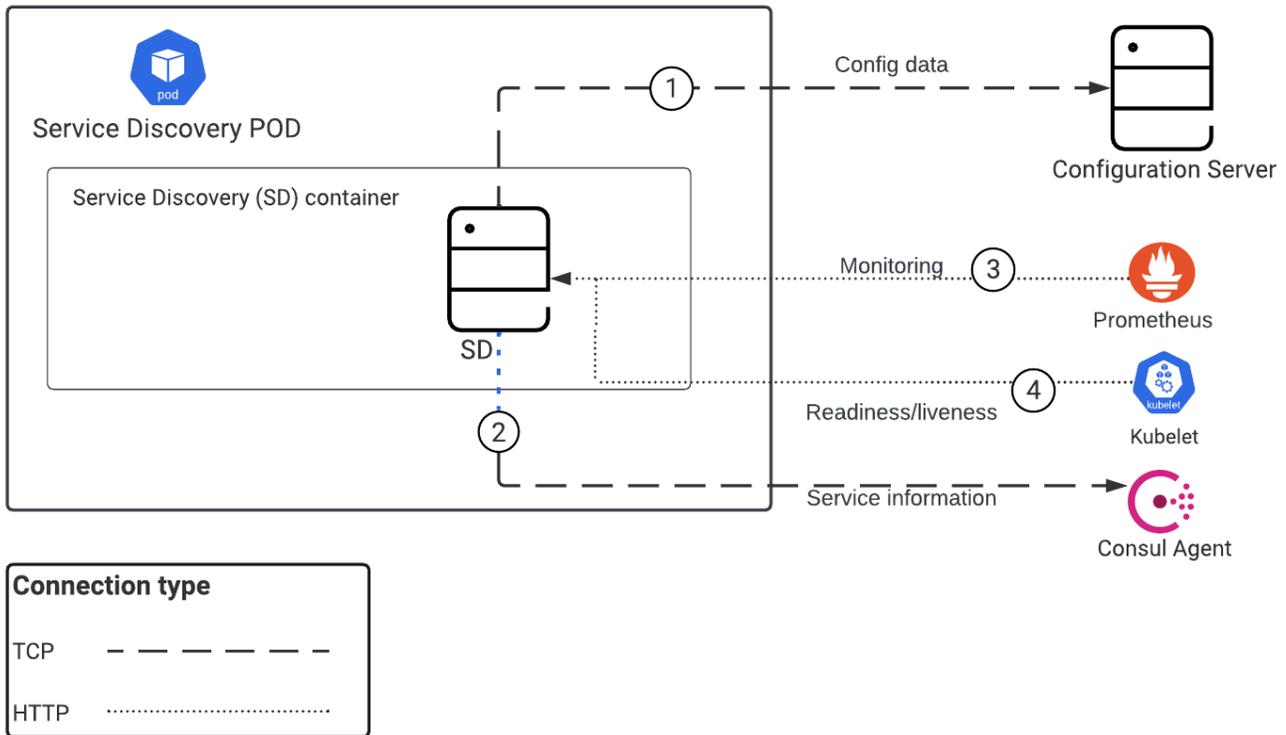
The following diagram displays the architecture of GVP Service Discovery.

For information about the overall architecture of Genesys Multicloud CX private edition, see the high-level Architecture page.

See also High availability and disaster recovery for information about high availability/disaster recovery architecture.

Architecture diagram — Connections

The numbers on the connection lines refer to the connection numbers in the table that follows the diagram. The direction of the arrows indicates where the connection is initiated (the source) and where an initiated connection connects to (the destination), from the point of view of Genesys Voice Platform as a service in the network.



Connections table

The connection numbers refer to the numbers on the connection lines in the diagram. The **Source**, **Destination**, and **Connection Classification** columns in the table relate to the direction of the arrows in the Connections diagram above: The source is where the connection is initiated, and the destination is where an initiated connection connects to, from the point of view of Genesys Voice Platform as a service in the network. *Egress* means the Genesys Voice Platform service is the source, and *Ingress* means the Genesys Voice Platform service is the destination. *Intra-cluster* means the connection is between services in the cluster.

Connection	Source	Destination	Protocol	Port	Classification	Data that travels on this connection
1	SD	Configuration Server	TCP	8888	Egress	TCP messages. SD connects to configuration server to Check/Add/Delete MCP applications.
2	SD	Consul	TCP	8500/8501	Egress	TCP

Connection	Source	Destination	Protocol	Port	Classification	Data that travels on this connection
		Agent				messages. SD periodically syncs with Consul to get information of MCPs registered in Consul.
3	Prometheus	SD	HTTP	9090	Ingress	HTTP messages. SD metric upload to Prometheus.
4	Kubelet	SD	HTTP	8080	Ingress	HTTP GET Requests and for liveness and readiness checks.