Gplus Adapter for Siebel CRM Agent's Guide

New in this Release

2/21/2026

Contents

Lists new features and feature enhancements in the Adapter releases.

8.5.0

Table notes:

- Articles of the "New" type can be read and applied as independent section. All procedures in this section are complete sufficient and should not be integrated into any other procedures. Just follow the procedure as provided.

- Articles of the "Updated" type should be read and applied in parallel with corresponding PDF chapters. Procedures in these chapters may refer to legacy procedures and contain additional steps to them. Steps like "Doing step X of procedure Y do action Z" or "After the step X of procedure Y do sub-step Z" are possible there.

Released in Version	Feature Name	Article Type	Date Released
8.5.0	After Call Work Timer	New	April 30, 2020

Important

For other user information, see the Gplus Adapter for Siebel CRM 8.0 User's Guide and the Supplement to Gplus Adapter for Siebel CRM 8.0 User's Guide.