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Gplus Adapter for Siebel CRM Agent's Guide

New in this Release

Contents

- 1 8.5.0

Lists new features and feature enhancements in the Adapter releases.

8.5.0

Table notes:

- Articles of the “New” type can be read and applied as independent section. All procedures in this section are complete sufficient and should not be integrated into any other procedures. Just follow the procedure as provided.
- Articles of the “Updated” type should be read and applied in parallel with corresponding PDF chapters. Procedures in these chapters may refer to legacy procedures and contain additional steps to them. Steps like “Doing step X of procedure Y do action Z” or “After the step X of procedure Y do sub-step Z” are possible there.

| Released in Version | Feature Name | Article Type | Date Released |
|---------------------|-----------------------|--------------|----------------|
| 8.5.0 | After Call Work Timer | New | April 30, 2020 |

Important

For other user information, see the Gplus Adapter for Siebel CRM 8.0 User's Guide and the Supplement to Gplus Adapter for Siebel CRM 8.0 User's Guide.