



APIs by Service

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This page lists specific API content by Genesys technology area.

API Resources

Developer Centers, SDKs, and Forums

Developer Centers PureCloud, PureConnect, PureEngage Cloud, PureEngage On-Premises

SDKs PureCloud, PureConnect, PureEngage Cloud, PureEngage On-Premises

Forums PureCloud, PureEngage Cloud and PureEngage On-Premises

APIs by Technology Area

Digital

Alerting PureCloud

Altocloud All platforms

Chat PureEngage Cloud

Co-browse PureEngage Cloud

External Contacts PureCloud

Genesys Co-browse PureEngage On-Premises

Messaging PureCloud

WebChat PureCloud

WebRTC PureEngage On-Premises

Widgets All platforms

Outbound

CX Contact PureEngage Cloud

Outbound PureCloud

Engage (Soundbite) PureEngage On-Premises
Unified Communications and Collaborations
Consumer Messaging PureEngage Cloud
Content Management PureCloud
Geolocation PureCloud
Locations PureCloud
Notification PureCloud
Telecom
SIP Endpoint SDK PureEngage On-Premises
Telephony PureCloud
Inbound
Analytics PureCloud
Callback PureEngage Cloud
Context Services PureEngage On-Premises
Conversations PureCloud
Engagement (GES) PureEngage Cloud
Fax PureCloud
Flows PureCloud
Genesys Interaction SDK PureEngage On-Premises
Genesys Predictive Routing PureEngage On-Premises
Greetings PureCloud
Interaction Center Web Services PureConnect
Mobile Devices PureCloud
Presence PureCloud
Recording PureCloud
Routing PureCloud
Stations PureCloud

Statistics PureEngage Cloud

User Recordings PureCloud

Voicemail PureCloud

Self-Service & Automation

Architect PureCloud

Workforce Engagement Management

Architect PureCloud

Genesys Interaction Analytics PureEngage On-Premises

Genesys Interaction Recording PureEngage On-Premises

Genesys Skills Management PureEngage On-Premises

Quality Management PureCloud

Workforce Management PureCloud, PureEngage On-Premises

Open Platform

Authorization PureCloud

Billing PureCloud

Cloud Data Download Service PureEngage Cloud

GDPR PureCloud

Genesys Knowledge Center PureEngage On-Premises

Genesys Mobile Services PureEngage On-Premises

Genesys Task Routing PureEngage Cloud

Genesys Web Engagement PureEngage On-Premises

Groups PureCloud

Identity Provider PureCloud

Integrations PureCloud

Intelligent Workload Distribution PureEngage Cloud, PureEngage On-Premises

Languages PureCloud

License PureCloud

OAuth PureCloud
Organization PureCloud
Organization Authorization PureCloud
Provisioning PureEngage Cloud
PureCloud Embeddable Framework PureCloud
Response Management PureCloud
SCIM PureCloud
Scripts PureCloud
Search PureCloud
Service Client PureEngage Cloud
Tokens PureCloud
Users PureCloud
Utilities PureCloud
Web Services PureEngage On-Premises
Widgets PureCloud
Workspace PureEngage Cloud
Workspace Desktop PureEngage On-Premises
Workspace Toolkit PureEngage Cloud