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# Designer User's Guide

Heatmap

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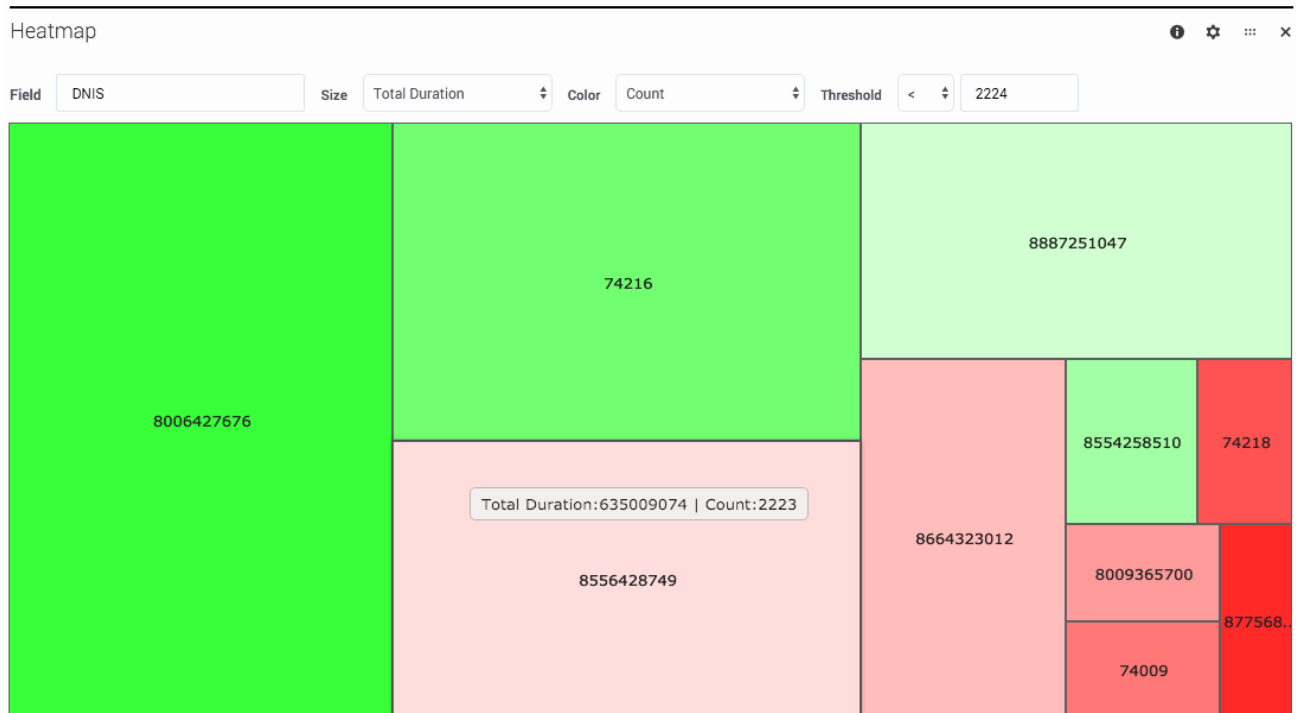
- Administrator

Learn about the Heatmap dashboard and the reports it contains.

### Related documentation:

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The Heatmap dashboard uses colors to show a graphical representation of individual values. The graph changes colors when certain counts (or thresholds) for the selected field are reached.



## Reports on this dashboard

### Count Over Time

(See Count Over Time.)

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## Filter

(See Filter.)

## Heatmap

Basically, the heatmap is a collection of colored rectangles that represent the session counts for a particular field.

If you look at the example above, the Heatmap panel shows the session counts for the **DNIS** field, with the size and colors of the rectangles changing as the **Total Durations** values increase or decrease. The longer the **Total Durations**, the larger the rectangle, and the color progression goes from green to red based on the **Count**, with the color intensity set by the **Threshold**.

So, in this example, the largest rectangle (DNIS=8006427676) had the longest **Total Duration**, while the smallest (DNIS=87568) had the shortest. As the **Threshold** is set to , **rectangles where the count is less than that are in red. The deeper the red, the further away the count is from the set threshold.**